



MEMORANDUM

OFFICE OF INSPECTOR GENERAL

June 28, 2002

TO:

Robert E. Clift

Director of Investigations

THRU:

Martys J. Eichhoefer, CPA, CISA

Internal Audit Director

FROM:

Craig Brown, CIA, CISA

Information Technology Audit Manager

COPY:

Investigator Lemme, Director Evans

SUBJECT: ITR Compliance Review 10J-1026 (Mavis Georgalis)

At your request, we conducted a review of Mavis Georgalis's computer hard-drive and 62 diskettes from her work area. We also conducted an E-mail archive search of the Lotus Notes files for Mavis Georgalis and Clint Curtis. Computer files from December 11, 1998 and E-mails from March 3, 2000 were recovered.

The specific results to your request are as follows:

- The dates on the files recovered appear to indicate that Ms. Georgalis was using the computer we examined since December 11, 1998.
- Spreadsheets and documents relating to purchase orders are provided as Attachment 1.
- E-mails recovered are provided as Attachment 2.
- "HMR, Inc.," is mentioned in an E-mail from Mavis Georgalis to Vicki Bradford on September 18, 2001. (See Attachment 2)
- No specific documents relating to Styli Camateros, Carey Mann or Steve Sims were found.
- No memorandum from Ernestine Briscoe and copied to Ms. Georgalis was found on any of the electronic media recovered.

Other files recovered pertain to planning of the EDMS project and projected (not actual) expenditures of funds were recovered. These additional files are available for your review.

Attachment I

Spreadsheets and Word documents concerning Yang invoices recovered from Mavis Georgalis's computer are provided in this attachment. The Excel spreadsheet filenames are Yang Invoices 00-01, 0001-BalSheet1, and Yang. One document is a letter from Yang Enterprises to Mavis Georgalis concerning purchase orders for software maintenance. The other document is a text fragment, so the complete document with headings, dates, etc., is not available.

I have requested the new license file for District One. The NIC address in the license file is the one we were originally provided last year (when the license files were requested from Germany).

I'm including the developer's license which you can use for District One until the new one arrives (in case it doesn't come back today). I'm also including the license for the test server (TLIMCS4 00a0c9d5b5c7). We never requested a license for 00a0c9d5e00a. I believe that is the server testing Arcis 7.2, which doesn't require the license file.

I understand how you guys are trying to get the clustering to work for you. Unfortunately, Arcis 7.0 was not designed to support it (hence, the license tied to the NIC, much the way a dongle is tied to a machine). If the "second node" is not the right NIC, we need to know ASAP to get the licenses corrected. The information below gives you information on obtaining a

Dale, et al,

To: Dale G Barnett/CO/FDOT@FDOT
 cc: Mike Cohen <mike.cohen@yangenterprises.com>
 ralph.thompson <ralph.thompson@yangenterprises.com> @ INTERNET
 <ll.yang@yangenterprises.com> @ INTERNET, Jim Hopper <james.hopper@yangenterprises.com>
 Subject: Re: ARCIS Lic

Bill Dean
 <bill.dean@yangenterprises.com>
 05/23/01 11:41 AM

> To: Dale G Barnett/CO/FDOT@FDOT,
 > "DDA.RFC-822=mike.novak@dot.state.fl.us/P=Internet/A=/C=us" @ DOTL
 > cc: Mavis Georgalis/CO/FDOT@FDOT, Mike Cohen
 > <mike.cohen@yangenterprises.com>
 > @ INTERNET, ralph.thompson <ralph.thompson@yangenterprises.com> @
 > INTERNET, ll
 > Yang <ll.yang@cleese.newsouth.net> @ INTERNET
 > Subject: ARCIS License Files
 >
 > Dale/Mike
 >
 > Last August, we provided the ARCIS permanent license files to FDOT. Vern
 > confirmed receipt but never indicated whether or not he turned them over
 > to you
 > guys.
 >
 > Can you confirm you have them? If not, please let me know so I can
 > re-send
 > them.
 >
 > Thanks.
 >
 > Bill

"DDA.RFC-822="

Backup license which could be used to support the clustering/failover.

A "backup license" can be obtained...

Quote

Test, Development and Backup Systems

2.1.10 CE ARCIS configurations with backup server

If CE ARCIS is to be configured so that a further "backup server" is installed in addition to the productive server, additional licenses are required for this backup server. Please contact sales for the special terms and conditions for backup servers.

A backup system is only used if the primary productive system fails. The parallel use of a backup system and primary productive system through clients of any kind is not allowed. A backup system is supplied with all necessary licenses for replacing the primary system if needed.

End Quote

If you have any problems getting the licenses to work, give me a yell.

Bill

----- Original Message -----

From: "Dale Barnett" <Dale.Barnett@dot.state.fl.us>

To: "bill.dean" <bill.dean@yangenterprises.com>

Cc: "Rebecca Clemans" <Rebecca.Clemans@dot.state.fl.us>; "Clint Adkison"

<Clint.Adkison@dot.state.fl.us>; "Ralph Thompson"

<Ralph.Thompson@yangenterprises.com>; "Mike Cohen"

<Mike.Cohen@yangenterprises.com>; "Mavis Georgalis"

<Mavis.Georgalis@dot.state.fl.us>; "Li Yang" <Li.Yang@yangenterprises.com>

Sent: Wednesday, May 23, 2001 09:11

Subject: Re: ARCIS license files

>
> Bill, I have received the license.zip yesterday and extracted the files
> successfully this morning. My workload prevented me from reviewing the
files
> until this morning.
>
> All of the files are correct except District One, which needs to be
> 00a0c9d5df60. The file you sent has 00a0c9d5b659 (the private interconnect
> network card address)
>
> I spoke with Mike Novak this morning and he does not remember Vern ever
being
> able to successfully get the Arcis application running with a permanent
file.
> We run the Arcis application on NT cluster servers, with the second node

acting

> as the primary Arcis server.

> I do not think tomorrow would be a good time to find out that the

permanent

> license.dat file does not work.

> The network card address for my two test Arcis servers are 00a0c9d5b5c7

and

> 00a0c9d5e00a.

> If we cannot get license files for these servers ASAP, we need to get a

> developer license file to cover the time it will take to verify and

> troubleshoot.

> I may not be able to allocate the resources necessary to troubleshoot

problems

> regarding the Arcis license file at such a late date.

> Correspondences regarding this file has been circulating for several weeks

now.

> Please include rick.white@dot.state.fl.us in your response, I may be out

of the

> office until 10:30am today.

> Dale G. Barnett

> Information Management Office

> Florida Dept. of Transportation MS-43

> Ph: 850 414-9211 SC 994-9211

E-mail from Jim Hopper of Yang Enterprises:

Jim Hopper

<james.hopper@yangenterprises.c

om>

05/17/01 06:31 PM

Subject:

cc:

To:

Thompson <Ralph.Thompson@yangenterprises.com> @ INTERNET

Mike Cohen <m

Mavis Georgalis

Request for ARC

Per your email request of May 09, 2001, YEI has sent via U.S. Mail the ARCIS
Media and Licenses.

Please call me if you have not received by early next week.

Have a good weekend.

Jim Hopper

Jim Hopper
<james.hopper@yangenterprises.com>
05/24/01 11:13 AM

To: Georgalis/CO/FDOT@FDOT
cc: ll.yang<ll.yang@yangenterprises.com> @ INTERNET, tim.yang<tim.yang@yangenterprises.com> @ INTERNET, Rick White/C Marshall/CO/FDOT@FDOT
Subject: Re: Permanent

Dear Mavis:

Bill Dean is working this morning with Dale Barnett, with the intent of resolving the problem identified, as it relates to each of your servers. If Bill and Dale are unable to correct the problem, YEI will authorize a "grace period" of one week for FDOT to use the developers license to keep you running. FDOT will need to advise YEI if you deem it necessary, and desire YEI to send Tallahassee to assist in the final solution to this problem. Apparently, FDOT is the only user who has experienced this condition.

As you are aware, 7.2 version of ARCIS does not have the license requirement.

Please have Dale keep Bill advised as to your progress, so we may assist as needed during the day.

Thanks,
Jim Hopper

----- Original Message -----

From: "Mavis Georgalis" <Mavis.Georgalis@dot.state.fl.us>
To: "bill.dean" <bill.dean@yangenterprises.com>
Cc: "Windy Marshall" <Windy.Marshall@dot.state.fl.us>; "Dale Barnett" <Dale.Barnett@dot.state.fl.us>; "ralph.thompson" <ralph.thompson@yangenterprises.com>; "tim.yang" <tim.yang@yangenterprises.com>; "mike.cohen" <mike.cohen@yangenterprises.com>; "ll.yang" <ll.yang@yangenterprises.com>; "james.hopper" <james.hopper@yangenterprises.com>
Sent: Wednesday, May 23, 2001 5:25 PM
Subject: Permanent License File does not work

> As you can see, the current testing of the "permanent license file" has
> resulted in the same finding as the Aug/Sept 2000 testing . . . it does
not

> work. This is the reason the "timed license" was issued in December 2000.
> Inasmuch as the "timed license" expires at midnight, tonight Please
> Advise!!!

> Your attention is appreciated.
> Mavis R. Georgalis
> Manager, Specialized Technology
> (850) 922-8928 (sc) 292-8928
> mavis.georgalis@dot.state.fl.us

> ----- Forwarded by Mavis Georgalis/CO/FDOT on 05/23/01 05:14 PM -----

> Dale G Barnett
> 05/23/01 03:57 PM

> To: Mavis Georgalis/CO/FDOT@FDOT
> cc: Rebecca Clemans/CO/FDOT@FDOT, Clint Addison/CO/FDOT@FDOT, Rick
> White/CO/FDOT@FDOT

> Subject: Permanent License File does not work

> We have tested the Permanent for our Test EDMS cluster server and it did

> not
> work!

> Please contact Bill Dean for further instructions/options.

> Dale G. Barnett
> Information Management Office
> Florida Dept. of Transportation MS-43
> Ph: 850 414-9211 SC 994-9211

x



Jim Hopper

<james.hopper@yangenterprises.c

om>

06/13/01 12:32 AM

Subject:

cc:

To:

Mavis Georgallis,
Ralph Thompson
FDOT PO No. S

Dear Mavis...

Attached is a letter requesting you review the latest Purchase Order that you
had sent to us.

Please let me know if you need any additional information and what you
determine.

Thanks for your assistance.

Jim Hopper

FDOTMSG.doc

x

Auditor's Notes: Letter requests correction of software maintenance from \$15,000 to \$270,000 per year with a copy to Tom Reeney. A copy of this letter can be found in the fieldwork tab in the recovered E-mail directory.

"Jim Hopper"

<james.hopper@yangenterprises.com>

To:

cc:

Subject:

10/11/01 08:03 AM

Fw: Introduction

"Mavis Georgalis"

Jim Hopper

Thanks,

I meant to copy you on this when I sent it out. Hopefully the package has been located at FDOT.

Mavis...

----- Original Message -----

From: "Jim Hopper" <james.hopper@yangenterprises.com>

To: <vicki.bradford@dot.state.fl.us>

Cc: "Ralph Thompson" <Ralph.Thompson@yangenterprises.com>; "Mike Cohen" <mike.cohen@yangenterprises.com>

Sent: Tuesday, October 09, 2001 12:23 PM

Subject: Re: Introduction

> Vicki..

> In response to your request, YHI has received on 10/03/2001 confirmation of receipt of the package. It was received by FDOT's Harry L. Moore.

> Please confirm that you have found the package when you return to work on the 15th.

> Thanks,

> Jim Hopper

> ----- Original Message -----

> From: <vicki.bradford@dot.state.fl.us>

> To: <james.hopper@yangenterprises.com>

> Cc: <Ralph.Thompson@yangenterprises.com>; <yel@yangenterprises.com>;

> <nelson.hill@dot.state.fl.us>

> Sent: Friday, October 05, 2001 11:17 AM

> Subject: Re: Introduction

> > James, one more request. Can you let us know how you all sent the package

> > (UPS, Fed Ex, etc) and the info needed to track down who might have

signed

> for it? thanks, Vicki

> ----- Forwarded by Vicki Bradford/CO/FDOT on 10/05/01 11:28 AM -----

> Vicki Bradford

> To:

> James.hopper@yangenterprises.com

> 10/04/01 12:37

> cc:

> Ralph.Thompson@yangenterprises.com, yel@yangenterprises.com,

> Nelson L Hill/CO/FDOT@FDOT

> PM

> Subject:

> Re:

> Introduction(Document link: Vicki Bradford)

> > Jim, I have asked Raye Hall to contact you and set up a meeting for us,
> > including Nelson. We would like to hear about the pricing strategies

> > mention below.

> > Also, I need assistance with something, please. Nelson and I both

> > received

> > a letter dated Sept 28 regarding upgrades for Arctic. It was addressed

> > to

> > Mavis Georgalis in room 207 Rhyme. I don't know where the problem is,

> > but we can not locate a package from your company.

> > Room 207 is Nelson's old office, which is no longer being used. The

> > correct address would be room 235, which is our receptionist's area.

> > Could

> > You please change the address for any future deliveries? I have looked

> > around and can't find anything out of place. Also, can you re-send us

> > upgrades to the above address as soon as possible? We are anxious to

> > get

> > the upgrades.

> > thanks for your help.

> > Vicki

> > "Jim Hopper"

> > <james.hopper@yangenterp

> > <vicki.bradford@dot.state.fl.us>

> > rses.com>

> > <Thompson" <Ralph.Thompson@yangenterprises.com>

> > Subject:

> > "Ralph

> > cc:

> > "Vicki

> > To:

> > 10/02/01 09:20 AM

Thanks,

I will call after I have emailed this to you.

Please review attached updated status.

Dear Ms. Georgalis:

12/11/00 01:38 PM

Subject:

Tim.Yang <Tim.Yang@yangenterprises.com> @ INTERNET

Fw: FDOT Statu

om>

<james.hopper@yangenterprises.c

To:

Mavis Georgalis,

Lowell Weaver <

>

>

>

>

> 407-365-7374

> Jim Hopper

>

> I would appreciate your inputs, and look forward to hearing from you.

>

> his ideas and desires, and thought perhaps we might pursue.

> pertaining

> I have not been able to have further conversations with Mr. Hill

>

> place.

>

> a "per seat" pricing rather than an "applications pricing" as currently

> of

> ARCS Applications. Mr. Hill indicated he would like to explore options

> the topics of discussion was that of "pricing strategies" for the FDOT

> of

> A few months back, Mrs. Yang and Mr. Thompson met with Mr. Hill, and one

>

> believe you have been in contact.

I

> I work closely with Mr. Ralph Thompson, Yang's Vice President, with whom

>

> subcontract from its inception.

> for Yang Enterprises, Inc. I have been involved with the FDOT/YEI

> By way of introduction, my name is Jim Hopper, and I am Business Manager

>

> to review with Mr. Nelson Hill.

> attempting

> introduce myself, and discuss with you, an item that I have been

> Mrs. Yang, Yang Enterprises, Inc. CEO, has asked me to contact you,

>

> Dear Ms. Bradford:

>

>

Jim Hopper

James Hopper
<james.hopper@yangenterprises.com>

12/22/00 10:20 AM

Dear Ms. Georgalis:

Thank you for your patience.

The following travel schedule has been confirmed with CE and TREEV for Mr.

Dubois.

It is anticipated that this schedule will allow ample time to complete the required tasks you have outlined, as well as the desired communications and training between Mr. Dubois and the appropriate YEI Staff.

Mr. Dubois Florida visit has been planned for 01/03/01 to 01/10/01, and he is scheduled to arrive at, and depart from, the Orlando Airport.

1. Arrival at YEI Oviedo, Florida Office on Wednesday (01/03/01) Morning.

2. Depart (by automobile) for Tallahassee either on Wednesday (01/03/01) afternoon, or early Thursday morning. (Either way Mr. Dubois will be available early Thursday morning to begin the PDOT tasks).

3. Depart from Tallahassee on Friday (01/05/01) afternoon.

4. Back in YEI Oviedo offices on Monday (01/08/01) morning.

5. Depart Orlando on Wednesday, (01/10/01) to return to Germany.

James Hopper
<james.hopper@yangenterprises.com>

01/03/01 04:01 PM

Subject:

To: Mavis Georgalis,
Jud Cairns <jcal@maglnet.net> @ INTERNET, Lowell Weaver <lowell.weaver@yangenterprises.com> @ INTERNET,
CE and YEI Tech

This is follow up email to you of this afternoon to advise you that the YEI and CE Technical Personnel will arrive at your office at 8:30 AM tomorrow morning (01/04/01).

Call me for any questions.

Thanks,

Jim Hopper

E-mail from Mike Cohen of Yang Enterprises:

Mike Cohen
<mike.cohen@yangenterprises.co
m>

10/23/00 01:15 PM

To:
cc:
Subject:

Windy Marshall/
Mavis Georgalis,
Re: Survey & Ma

Windy,

This work was done in June and the cost only covered up to that time. Now
it is a new fiscal year. I will bring this contractual issue to Mavis'
attention.

Li Yang

----- Original Message -----
From: "Windy Marshall" <Windy.Marshall@dot.state.fl.us>
To: "yel" <yel@yangenterprises.com>
Cc: "Mavis Georgalis" <Mavis.Georgalis@dot.state.fl.us>
Sent: Wednesday, October 11, 2000 11:35 AM
Subject: Survey & Mapping application corrections

>
> Regarding item #4 in your e-mail of 10/6/00, as follows:
>
> "4. Survey & Mapping
> Thank you for e-mailing this document. Is there anything else besides the
> one
> page? For clarification, Mavis did not hand deliver this document to me
> on
> Oct. 5. As I understood, we setup the Survey & Mapping application
> according to
> the draft functional requirements for testing in Tallahassee. Are these
> "correction of the software to meet the requirements" supposed to be the
> change
> request for the Survey & Mapping application setup? What the numbers in
> the
> "Revision #" column mean? Do you have more than one test version of the
> Survey

> & Mapping application that YEI delivered? Does your e-mail serve as the

> authorization? Please advise."

> and the referenced document as attached.

> There is only the one page.

> The corrections requested in the document are for the Surveying & Mapping
> application setup as stated in the box labeled "Project Name".

> The numbers in the "Revision #" column are an identifier for each item in
the

> List of corrections requested.

> Yang Enterprises has delivered one version of the Surveying & Mapping
> application, which we are referring to as the "alpha test" version.

> As these requests are for corrective actions, no work authorization is
needed

> since they are part of work already authorized. If you think there is a
> significant work effort involved in making the corrections, over and above
that

> already covered, we request that you submit a cost proposal for our
> consideration. Please advise.

> Windy Marshall

> Specialized Technology

> Office of Information Systems

> Florida Department of Transportation

> Email: windy.marshall@dot.state.fl.us

> Phone: (850) 921-2195

> Suncom: 291-2195

Mike Cohen

<mike.cohen@yangsnterprises.co

m>

To:

Subject:

11/13/00 12:43 AM

Thursday meeti

Mavis Georgalis

Mavis,

I would like to confirm with you a Thursday, 11/16/00 meeting with me and a
CE/Treew executive in Tallahassee. Please call me so that we can discuss a time
when you will be available.

Regards,
LJ

Mike Cohen
<mike.cohen@yangenterprises.co
m>

12/12/00 02:32 PM

To:
cc:
Subject:

Mavis Georgalis,
Fw: ARCIS licen

Mavis,
Please find attached the license file that FDOT can use for its 9 production
servers and 1 test server until it upgrades to ARCIS 7.2, which requires no
license. Please call me if you have any questions at (407) 365-7374.
Regards,
Bill Dean

> ----- Original Message -----
> From: "Mavis Georgalis" <UNKNOWN@dot.state.fl.us>
> To: "yet" <yet@yangenterprises.com>
> Cc: <gmors>; "Dsteding" <Dsteding@treev.com>; "Jcalrns"
> <Jcalrns@treev.com>; "p.schmerliar" <p.schmerliar@ce-ag.com>
> Sent: Friday, December 01, 2000 10:23 AM
> Subject: ARCIS license file

> Lt,
> > As you know, it's that time again. Please forward the new date code to
> extend
> the ARCIS license file. I am so looking forward to receiving a
> permanent
> license in the near future.

> Thanks,
> Mavis R. Georgalis
> Manager, Specialized Technology
> (850) 922-8928 (sc) 292-8928
> mavis.georgalis@dot.state.fl.us

> ----- Forwarded by Mavis Georgalis/CO/FDOT on 12/01/00 10:02 AM -----
> Windy Marshall
> 12/01/00 09:01 AM

> To: Mavis Georgalis/CO/FDOT@FDOT
> cc: John R Matthews/CO/FDOT@FDOT, Vern Danforth/CO/FDOT@FDOT, Dale G
> Barnett/CO/FDOT@FDOT
> Subject: ARCIS license file

>
>
> Date reminded me yesterday that the current ARCIS license file expires
> December
> 15th. Just thought I'd mention it.
> W

Mike Cohen
<mike.cohen@yangenterprises.co
m>
12/15/00 09:29 AM

To:
cc:
Subject

Mavis Georgallis,
Tim Yang <tim.y
Time authorizat

Per your authorization, Bill Dean was at the Sanford turnpike office on Tuesday, 12/12/00, to perform PDOT EDMS training, however, there was a problem with the system and the training could not be done. We have been informed the system has now been rebuilt and is working, and we request your authorization of four (4) hours for Bill to perform the PDOT EDMS training at the Sanford Turnpike office on Tuesday, 12/19/00.

Please let us know at your most earliest convenience so that we can schedule accordingly.

Thank you,
Mike Cohen
Section Manager, Technical Education Services
Yang Enterprises, Inc.
Ph: (407) 365-7374
Fx: (407) 365-2650
mike.cohen@yangenterprises.com
www.yangenterprises.com

Mike Cohen
<mike.cohen@yangenterprises.co
m>
12/15/00 10:29 AM

To:
cc:
Subject

Mavis Georgallis,
Re: Time author

Thank you, Mavis. We will look then to hear from Vern as well.
Have a good weekend, and if I don't speak to you, a great holidays.
Best regards,
Mike Cohen

----- Original Message -----
From: "Mavis Georgallis" <Mavis.Georgallis@dot.state.fl.us>

Date	TASK	Code	PM Hours	SSA Hours	DS Hours	TSS Hours	Total Hours	Other Expenses
1/2 thru 5	Tech. Issues & Support (testing 7.2 & Web 2.1)	1	105.56	79.03	57.86	105.56	84	1,963
1/8 thru 15	Wrote report & worked on Tech. Issues from prior week	1		56		28	78	450
1/12-1/17	EDMS Report Writer	1		54		24	3	
19-Jan	CCEI (Keith & Schnars)	2		3			16	
January	Overall Project Management & Technical Support	1	24	32	20		76	
	TOTAL HOURS		24	161	20	52	257	\$2,413
	Other Expenses							

January 2001 - Recap.						
				TOTAL		
1. ARCIS - Support	24	145	20	52	241	\$2,413.00
2. CEI Application/Module		16			16	
3. Construction Docs					0	
4. Survey & Mapping					0	
5. Tray Management					0	
6. Tpk Migration, etc.					0	
7. Contract Problems & other extraneous charges	24	161	20	52	257	\$2,413.00
TOTAL HOURS	24	161	20	52	257	\$2,413.00

Date	TASK	Code	PM Hours	SSA Hours	DS Hours	TSS Hours	Total Hours	Other Expenses
2-Feb	CCEI	2	105.56	79.03	57.86	105.56	4	
5-Feb	EDMS/ARCIS Admin	1		4			1	
6-Feb	CCEI	2		2			2	
2/7-2/8	Billing & Licensing/Telecon/Quote for Web Licenses	7		2			2	
2/14-15-16	Loaner Equipment	7		47			47	
2/14-15-16	Tray Creation & ARCIS export	5		7			7	
19-Feb	Loaner Equipment	7	0.5	2			2.5	
19-Feb	Meet in Tallahassee re billing problems	7	12				12	
20-Feb	CCEI	2		1			1	
2/20 thru 28	EDMS Custom Code? ARCIS to ARCIS import? Etc.	1		41			41	
February	Overall Project Management & Technical Support	1	24	32	6		62	



TOTAL

	February 2001 - Recap.	TOTAL
1. ARCIS - Support	24	104
2. CEI Application/Module	74	7
3. Construction Docs	7	0
4. Survey & Mapping		0
5. Tray Management	7	7
6. Tpk Migration, etc.		0
7. Contract Problems & other extraneous changes	125	63.5
TOTAL HOURS	365	181.5

6

TASK	Code	PM Hours	SSA Hours	DS Hours	TSS Hours	Total Hours	Other Expenses
Technology transfer (Client to Bill)	7	105.56	79.03	57.86	105.56		
CCEI	2		32			36	
Return loaner equipment	7	1	2			3	
Pixel viewer for CALS format	1		1			1	
Tallahassee Trip (management transition)	7	10	3			3	
Return loaner equipment	7		20			30	
Teleconference & return loaner equipment	7		6			6	
Return loaner equipment	7		0.5	0.5		1	
Overall Project Management & Technical Support	1	24	16	4		44	
TOTAL HOURS		35	86.5	8.5	0	130	0
Other Expenses							
March 2001 - Recap.							
1. ARCIS - Support		24	19	4		47	
2. CEI Application/Module		1	2			3	
3. Construction Docs						0	
4. Survey & Mapping						0	
5. Tray Management						0	
TOTAL							

6. Tpk Migration, etc.
7. Contract Problems & other extraneous charges
TOTAL HOURS

10	65.5	4.5	0	0
35	86.5	8.5	0	80
				130

Attachment 2

E-mail from the archives of Mavis Georgalis and Clint Curtis concerning dealings with Yang Enterprises are provided in this attachment.

E-mails reviewed indicate:

- Ms. Georgalis E-mailed instructions to Yang to cease all work on the project unless prior approval was received from the project manager. Yang was notified, by E-mail, that all professional services work would require prior approval.

- Letter from Jim Hopper of Yang Enterprises, dated December 11, 2000, states that Yang would deliver a software maintenance proposal to the Department by December 15, 2000.

- On April 4, 2001, Clint Curtis requested permission to develop a help data base for the CEI Image Exporter (the Department's version of exporter).

- On December 3, 2001, Nelson Hill directed distribution of CEI Image Exporter to stop.

- On April 4, 2001, Mike Cohen of Yang Enterprises informs the Department that Yang has copyrighted the software.

- "HMR" is found in an E-mail from Ms. Georgalis to Vicki Bradford on September 9, 2001.

- Some E-mail's from Ms. Georgalis's inbox appear to have been encrypted and sent by stern19@dreamx.net

E-mails from Li and Tim Yang:

Li Yang
<li.yang@yangenterprises.com>
To:
Cc:
Subject:

10/20/00 12:56 AM

Subject:

Mavis,
I called and left the message on your answer machine saying that I will be back in my office sometime around 4:00 p.m. In fact, I forgot I have another meeting after 3:00 p.m., so the earliest time for me to be back in my office will be after 4:30 p.m. I will call you as soon as I get back. If I miss you, I will try to get in touch with you tonight. Please let me know how to reach you.

Thanks

LT

Li Yang
<li.yang@yangenterprise.com>

11/08/00 04:04 PM

To:
cc:
Subject:

Mavis Georgalis,
RE: Your concer

Mavis,

I wasn't present in this morning's teleconference between you and Jim Hopper, Lowell Weaver, and Mike Cohen, but I have been made aware of your the serious concerns you have and that you are very adamant about them, specifically meeting with the ARCIS product owner in Tallahassee.

Since I am already scheduled to go over some issues with you tomorrow in Tallahassee, I will show you the correspondence between YEI and Siemens-CR-Treew in regards to supporting RDOT. They evidence that we have demanded the ARCIS product owner to meet with you per your request. We have tried very hard to make this happen. The delay of meeting with you is beyond our control. It has always been our intention to bring an executive from our partner to you as can be seen by our correspondence, and please understand that there is no hold back on our part.

I understand you also were upset about our correspondence to RDOT. Mike Cohen's response to Vern was to Vern only. Mike manages the YEI Help Desk and was trying to convey to Vern about our responsibility in regards to providing support to the RDOT based on what he knows about the contractual arrangement between YEI and Siemens/CE and to inform Vern about the proper channels for support in order for us to be more responsive to your needs. He had no intent to respond to you in the matter you have perceived. If this was a response in regards to a contractual issue between YEI and RDOT, it would have come from me to you. I hope this explanation can ease your mind.

This morning's phone call to Vern was made because Mike felt he has no better way of addressing the support issue to Vern in response to this morning's e-mail from Vern. Mike asked Jim Hopper to explain to Vern our contract agreement with Siemens/CE in regards to our role in supporting RDOT because he had been taking care of the contractual issues in the past among YEI, Siemens, and CR/Treew and could better explain them to him. Once Vern have you involved, things became complicated which wasn't meant to be.

Let's talk about this tomorrow as we need to discuss the issues you have in order to see if we can resolve them and then start off with a clean slate for the future.

Regards,
LT

Li Yang
<li.yang@yangenterprises.com>
01/18/01 10:14 AM

To:
Cc:
Subject:

Mavis Ge...
Re: CEI setup fo

Mavis,
Thank you for your prompt response to this matter.
Here is some information to share with you regarding to the previous
authorization for Keith & Schnars.
1. Performed initial on-site visit to Keith & Schnars on 8/23/2000 per your
8/11/2000 e-mail request.
2. Work requested on 8/30/2000 e-mail to perform on-site installation,
testing and training.
3. Received your authorization up to 10 hours on 9/15/2000 e-mail for item
2.
4. E-mailed you on 9/26/2000 about the schedule performing the work
requested in item 2.
5. The work performed was for 11 total hours on 9/28 and 9/29, 2000.
Identified the scanner problem to you and awaiting for your further
instruction.
I am working on the invoices for the services for the period beginning July
1, and ending December 31, 2000, and will deliver them to you at the EDMS
conference in San Antonio.

Thanks.

Li

----- Original Message -----
From: Mavis Georgalis <Mavis.Georgalis@dot.state.fl.us>
To: Li Yang <li.yang@yangenterprises.com>
Sent: Tuesday, January 16, 2001 5:58 PM
Subject: Re: CEI setup for Keith and Schnars

> Li --
> This is to authorize the 16 hours as requested.
>
> It is extremely important that we receive your invoice for services for
the
> period beginning July 1, and ending December 31, 2000. We have previously
> authorized hours to cover the program setup for Keith & Schnars and with
no
> invoices for time expended, I cannot ascertain if the prior authorizations
were
> utilized.
>
> Regards,
> Mavis
>
>

> Li Yang <li.yang@yangenterprises.com>
> 01/16/01 05:48 PM

> To: Mavis Georgalis/CO/FDOT@FDOT

> cc:

> Subject: CRI setup for Keith and Schnars

> Mavis,

> Per your request of January 5, 2001, for finishing the CRI program setup
> for
> Keith & Schnars in Orange City, Clint has contacted Michele Bonner of
> Keith &
> Schnars and tentatively scheduled Friday, January 19th, 2001 for the
> on-site
> technical support. The scope of work and man-hours/resource allocation are
> listed below:

> Scope of Work:
> Perform installation, configuration, troubleshooting on scanner and user
> training for the CRI interface program.

> Man-Hours/Resource Allocation
> These tasks will be performed by Bill Dean and Clint Curtis.

Name	Labor Classification	Hours
Bill Dean	System Integrator	8.0
Clint Curtis	Sr. System Analyst	8.0
Total		16.0

> The estimate does not include travel and other related expenses.

> Please give us your authorization to proceed with this work as soon as
possible
> so that we can adhere to the tentative schedule. Please call me if you
require
> any more information or have any questions.

> Regards,
> Li

Mavis,

We received a phone request from Keith & Schnars, FDOT CBI beta test site, for the on-site technical support. They have a new scanner and seem to be having difficulty setting it up and working with the CBI program. Do you want us to provide technical support to them? Please advise. Thanks.

Lt

Li Yang
<li.yang@yangenterprises.com>

02/20/01 05:45 PM

To:
cc:
Subject:

Mavis Ge...
RE: Request on-

Li Yang
<li.yang@yangenterprises.com>

02/22/01 06:11 PM

To:
cc:
Subject:

Mavis Georgalis,
Re: Request on-

Mavis, thank you for your response, Here is some information for you. Michele (I do not know her last name) from Keith and Schnars made the request to Clint. She will not be in the office on Thursday 2/22/2001 or Friday 2/23/2001.

Lt

----- Original Message -----
From: "Mavis Georgalis" <Mavis.Georgalis@dot.state.fl.us>
To: "Li Yang" <li.yang@yangenterprises.com>
Sent: Thursday, February 22, 2001 5:53 PM
Subject: RE: Request on-site support from Keith & Schnars

>
> Lt --
>
> I met with the D-5 project manager yesterday and he did not indicated
> Keith &
> Schnars were having any problems (in fact, he reported he was pleased with
the
> results of his tests). Since we authorized 16 hours in January (Scope of
> Work: Perform installation, configuration, troubleshooting on scanner and
user
> training for the CBI interface program.) I'll check with District 5 and
Keith &
> Schnars to verify what they feel their requirements are and get back with
you.
>
> Thanks,
> Mavis

Li Yang <li.yang@yangenterprises.com>
02/20/01 05:45 PM

To: Mavis Georgalis/CO/EDOT@FDOT

כ. כ :

Subject: RE: Request on-site support from Keith & Schnar

MAVLS,

> We received a phone request from Keith & Schnars, FDOT CBI beta test site, for
> the on-site technical support. They have a new scanner and seem to be

having
> difficulty setting it up and working with the CBI program. Do you want us

> provide technical support to them? Please advise. Thanks.

776

Dr. Yang

04/19/01 03:51 PM

Subject:

CC:

To:

MAVIB:

I will be in Nicaragua and Guatemala next week, if you could e-mail me you questions, when I get back to the States, I will contact you. Thanks.

Regards,

WTL

----- Original Message -----
From: "Mavis Georgalis" <Mavis.Georgalis@dot.state.fl.us>
To: "tim.yang" <tim.yang@yangenterprises.com>
Sent: Thursday, April 19, 2001 1:37 PM
Subject: Sept., Oct., Nov. 2000 Invoices

Subject: Sept., Oct., Nov. 2000 Invoices

Sent: Thursday, April 19, 2001 1:37 PM

To: "tim.yang" <tim.yang@yangenterprises.com>

> We need to review several items. Please let me know if 10:30 Monday

- - WFL

^

^

morning

> (4/23/01) is clear for you -- if so, I'll plan on calling.

> Thanks,

> Mavis R. Georgalis

> Manager, Specialized Technology

> (850) 922-8928 (sc) 292-8928

> mavis.georgalis@dot.state.fl.us

>

>

F-mails from Clint Curtis:

Auditor's Note: Clint worked for Yang through February 2001 and then went to work for Montelbano & Associates March 2001.

Clint Curtis

<clintcurtis@yangenterprises.com

To:

CC:

Cohen <mike.cohen@yangenterprises.com> @ INTERNET

Re: Batch Import

10/26/00 08:52 AM

Lance

The Modified By and the QC Operator are added after the Import through reattribution. That was Bill/Verns end of the migration. They also have to clean up the spec sect number. This field is where we placed our verification numbers so that we can compare our Import database to the actual Import into Arcis. Those changes are made after the verification process. Otherwise you will not know which records have been checked and which have not. As to the speed it might be due to the fact that you are a zillion miles away. The batch Importer verifies each image before transmission to make sure that the image exists. Install the Importer in Pompano, send them the Import database, copy the files to a directory in Pompano, and have them push the button there. The batch Importer hasn't changed other than our LanceBreak that we added in Pompano. Vern should have the batch Importer on several machines in Tallahassee. You could grab the exe off one of them and replace yours if you want to test it without the LanceBreak but since we set that to filter at one document per second I seriously doubt that it will improve your time output. You may have to run the Import from Pompano.

Good luck,

Clint Curtis

----- Original Message -----

From: "Lance Peterson" <lance.peterson@dot.state.fl.us>

To: "clint.curtis" <clint.curtis@yangenterprises.com>
Cc: "Mavis Georgalis" <Mavis.Georgalis@dot.state.fl.us>; "Vern Danforth" <Vern.Danforth@dot.state.fl.us>; "mike.cohen" <mike.cohen@yangenterprises.com>
Sent: Wednesday, October 25, 2000 7:23 PM
Subject: Batch Importer - Good News / Bad News

> Clint -
>
> Thanks for the hint about testing using the Arcis Client Storage. We
> didn't
> have my user rights set up right.
>
> So, ... I finally got the Batch Importer to work, but it runs at about 5
records
> per minute. *Yes, that's five records per minute. Where do I find the
nitrous
> injection switch to turn on the supercharger? Any ideas on why the imports
are
> going so * * * s * * l * * o * * w * * l * * y?
>
> Also, I noticed that the "Modified By" and "QC Operator" fields are not
being
> given the "CMTS Migration" value like with our imports from last week.
This
> leads me to suspect that I do not have the version of the Batch Importer
that
> we made changes to last week. We don't have either of these fields in the
> import database.
>
> Could you zip up the copy of the importer we used last week and put it on
our
> FTP site?
>
> Thanks,
>
> Lance Peterson
>
> FDOT

Clint Curtis

04/04/01 04:38 PM

To:
cc:
Subject:

Mavis Georgalis,
Peter McGilvray/
Help files

Dear Mavis,

Clint

As discussed in the last meeting, I would like to pursue the development of help files for the CEI Image, Exporter, EDM Support Database, Juke Box Support Database, GRIP Support Database, Software Inventory Control Database. You have identified Joe as a possible resource, is it OK if we pursue getting this done?

Clint Curtis
04/13/01 04:00 PM

To:
cc:
Subject:

Mavis Georgalis,
Taking TSPCEI

Dear Mavis,

I will be taking TSPCEI to the Orange City CEI Exporter Demo and install scheduled for 04-16-01. I will be returning on Tuesday 04-17-01.

Clint

Clint Curtis
04/25/01 02:44 PM

To:
cc:
Subject:

Steven Nunnery
Mavis Georgalis
Batch Im

Inside this zip file are three files which should now keep track of the directory from which you import your images and deletes the old CEI files after they are imported into the archive.

This version is for test and comments.

I wanted to get you tweaks out to you as soon as possible, so I did not have time to incorporate the new viewer into this addition. For now, you will still have to deal with the YEL_Viewer for a little while longer.

Just Zoom it in until the print matches a readable size and it should give you a fairly good idea of the quality of the image that you are importing.

Get back with me after you have time to evaluate the changes.

Clint

Auditor's Note: Batchnew.zip file attached to this E-mail is available in the Miscellaneous tab of the work papers.

Clint Curtis
05/21/01 11:50 AM

To:
cc:
Subject:

Mavis Georgalis,
Addressing Com

Here are some things we have learned during our testing of this system.

Pre-attributing: Our CEI offices have done an excellent job of establishing attributes for their files. I have difficulty keeping up with the two of them. I envision a residency with three or more "PROJECTS" sending files to the FTP site having to dedicate an employee to the downloading-uploading task.

An employee should probably be assigned to perform QC on both the imported images and the images that are scanned in from the online CEI's. This person would need attribution rights but since they would only be verifying image content and orientation. All attributes would already have been assigned by the CEI either in the CEI import package or in the Scanner Client.

FTP site: The seven day rule almost caught me. Files were saved to the FTP site while I was off from work for a long weekend. Each residency will have to establish a fail safe method of file retrieval from the FTP site to ensure no file is removed due to the 7 day rule.

This problem will be overcome once the secure FTP site is in place.

Are my files actually going to CDMS? We had a scare last Wednesday. The EDMS servers had been or were being worked on. I sent six files up early that morning. When I checked behind myself an hour later the files were NOT in CDMS. I had erased the files from the FPT site and the exporter erased them from my PC. I am 99% certain today those files made it into CDMS. I had 54 packets of files downloaded at that time and I wasn't completely certain which ones I had sent up to the server. When you are doing this volume of file transfer you need some kind of verification that your files are actually going to the server.

Verification of transfer can only be accomplished by opening the Arcis retrieval client and doing a search for that days import. This is fairly easy since we have now changed the store date to be the FDOT date rather than the CEI date.

Connectivity: Your ability to plan your day now depends on the file transfer rate you get from your system. Mine has run from 5K to 1050K. We've had a T1 line all along and learned all about routers, ICL, and BellSouth's poor wiring grids. My D-5 Data center folks keep telling me to transfer during off-peak hours. I still haven't seen a difference related to time of day. I just checked and I am running 914K @ 9:00 am. Maybe it will be an issue once the bandwidth is saturated.

If connectivity does become a problem and they go to a verification system where a single employee verifies the import. That employee could be scheduled so that imports were done after regular FDOT hours.

The viewer provided by Yang could be made more user friendly. It has no multi-page viewing capability and seems to be a lower resolution than the pixel viewer.

The viewer does have a lower resolution but it is the best that we can find at this time. It does have multi-page functionality. They just need to right click on the image and select next page, etc.

Double clicking on the image to make it full size will also tell the user how many pages exist within that document.

Watch for old copies of Yang software. One consultant was given old software generated prior to our latest revision of the doc types and groups.

The Yang software is still out of date. Our newest version of Batch Importer, alerts the user if they are importing an old version.

Our consultant has chosen to use 'Vortex v1.1' software to move their files to the FTP site. All concerned there say it is a superior product to the Yang software.

Vortex is Yang's software. They might be saying that they prefer yang's software (which forms an actual archive) is preferred over the FDOT Batch Exporter (which does not), but I'm not sure. We can build this type of functionality but is fraught with a multitude of possible problems.

Clint Curtis

12/04/01 07:27 AM

To:

cc:

Subject:

Done.

clint

Mavis Georgalis

12/03/01 04:20 PM

To:

cc:

Subject:

Clint -- It we still have it posted on the FTP site, let's delete it.

Thanks,

Mavis

----- Forwarded by Mavis Georgalis/CO/FDOT on 12/03/01 04:12 PM -----

Nelson L Hill

12/03/01 04:15 PM

To:

cc:

Subject:

Mavis Georgalis
Steve Fers/CO/
Re: EXPORTER

We need to make sure we discontinue any further distribution of the software until this issue is resolved. That includes pulling any copies available on our web site or FTP site.

Thanks.

Nelson Hill
Chief Information Officer, Florida Department of Transportation
(850) 414-4499 (SC 994-4499)
Fax: (850) 410-5522 (SC 210-5522)
Userid: SS942NH Internet email: nelson.hill@myflorida.com

Mavis Georgallis

12/03/2001 04:04 PM

To:

Bradford/CO/FDOT@FDOT

cc:

Subject

EXPORTER

The following e-mail was received from D-2 --
The CDs given to D-2 at the October training were burned by our office.

Thanks,

Mavis

----- Forwarded by Mavis Georgallis/CO/FDOT on 12/03/01 03:55 PM -----

Donna S Higgs

12/03/01 03:31 PM

To:

cc:

Subject

EXPORTER

Ken Davis, District General Counsel, needs to know who made the copies that were handed out at the October 24th training.

I am getting the other information he needs (who attended and who received copies) from Brenda Haygood.

Thanks.

Donna S. Higgs
Administrative Assistant
District Construction Office
donna.higgs@dot.state.fl.us
Phone: (386) 961-7543 SC 881-7543
Fax: (386) 961-7796

Clint Curtis

03/08/02 09:13 AM

To:

cc:

Subject:

Fenney And Yar

Mavis Georgalis

FenneyAndYang.it



Auditor's Note: Article points out that Fenney is a lawyer, a lobbyist, State House Speaker and that Yang is one of his clients.

Clint Curtis

03/11/02 10:38 AM

To:

cc:

Subject:

Mavis Georgalis

Reginald Hardee

CLINT CURTIS

Experience

10 years experience in Visual Basic programming including manipulation of third party objects (such as those used in Arcis).

Extremely familiar with all aspects of Electronic Document Management Systems including

- Arcis
- Hyland
- Hummingbird
- Digital Paper
- FileNet

Excellent skills involving the migration of legacy systems into Electronic Document Management Systems. This includes experience migrating images and data in D2, D3, D6, D7, and TP.

I have worked with Mavis Georgalis's Specialized Technology Group since the beginning of the Arcis Rollout. Have participated in every phase of the rollout with the exception of the planning JADS. This includes testing, coding, training classes, image manipulation, legacy data scrubbing, and actual legacy migrations.

clint curtis

E-mail from Bill Dean from Yang Enterprises:

Bill Dean
<bill.dean@yangenterprises.com>
11/30/00 04:50 PM
To: Vern Danforth/C
Windy Marshall/
Mike Cohen <mike.cohen@yangenterprises.com> @ INTERNET
Subject: ARCIS 7.2 and /

Vern,

When Mrs. Yang was up there early this week, it was indicated that ARCIS 7.2 and ARCIS Web weren't working.

Any problems I can help you with to get them back up?

Bill

Bill Dean
<bill.dean@yangenterprises.com>
05/08/01 10:39 AM
To: Peterson/CO/FDOT@FDOT
cc: ll.yang <ll.yang@mike.cohen@yangenterprises.com> @ INTERNET, ralph.thompson <mike.cohen@yangenterprises.com> @ INTERNET, Windy Marshall/CO/FDOT@FDOT
Subject: Re: Request for

----- Original Message -----

From: "Lance Peterson" <lance.peterson@dot.state.fl.us>
To: "steve.oswald" <steve.oswald@yangenterprises.com>
Cc: "Clint Curtis" <clint.curtis@dot.state.fl.us>; "Windy Marshall" <Windy.Marshall@dot.state.fl.us>; "Mavis Georgalis" <Mavis.Georgalis@dot.state.fl.us>; "ralph.thompson" <ralph.thompson@yangenterprises.com>; "mike.cohen" <mike.cohen@yangenterprises.com>; "ll.yang" <ll.yang@yangenterprises.com>; "bill.dean" <bill.dean@yangenterprises.com>
Sent: Tuesday, May 08, 2001 10:20
Subject: Re: Request for full ARCIS version number for all ARCIS serv

>
> Steve -
>
> Sorry for the delay in responding to you, I had to leave town on a family
> emergency and did not get a chance to set my email to auto-respond that I
was
> out.

> We are using Arcis Client/Server version 7.0 A30 K02 Build-506 and Web
> Server
> version 2.0 A00 K00 B305.
> Attached is the Web Server log with the log level set to 10. I have
> included
> logs for the web server when it works and when it fails in case that helps
> some.
> Thanks,
> Lance Peterson
> Peterson Consulting / Florida Department of Transportation
> Office of Information Systems, Specialized Technology
> 605 Suwannee Street, Mall Station 86
> Tallahassee, FL 32399-0450
> 850-488-0072
> Steve Oswald <steve.oswald@yangenterprises.com>
> 05/01/01 08:33 AM
> Please respond to Steve Oswald <steve.oswald@yangenterprises.com>
> * * * * *
> To: * * * * * Lance Peterson/CO/FDOT@FDOT
> CC: * * * * * Bill Dean <bill.dean@yangenterprises.com> @ INTERNET,
> Mrs.
> Yang <ll.yang@yangenterprises.com> @ INTERNET, Ralph Thompson
> <ralph.thompson@yangenterprises.com> @ INTERNET, Mike Cohen
> <mike.cohen@yangenterprises.com> @ INTERNET
> * * * * * Subject: * * * * * Request for full Arcis version number for all
> Arcis
> servers
> Lance,
> Please send all version and build numbers from the Arcis servers you are
> trying
> to connect to with Arcis Web.
> Also, please send over the logs with the log level set at 10 as requested
> via
> e-mail on Monday. *Please reset the log level to 7 and send those logs as
> well.
> Thank you,

> Steve

> Stephen Oswald
> Yang Enterprises
> 1420 Alafaya Trail
> Suite 200
> Oviedo, FL 32765
> Ph: (407) 365-7374 x137
> Fx: (407) 365-2650
> Email: steve.oswald@yangenterprises.com
> web: www.yangenterprises.com

> - web server fail.log

Bill Dean
<bill.dean@yangenterprises.com>
05/17/01 11:38 AM

To: Mavis Georgalis
Dale G Barnett/
cc: @ INTERNET, mike.cohen@yangenterprises.com & @ INTERNET
<ralph.thompson@yangenterprises.com>
Subject: Re: ARCIS Lice

The permanent license files for all of the district servers were FedEx'd on August 24, 2000 and received by "C. Elvin" on August 25, 2000. Vern acknowledged receipt in his Monday, August 28, 2000 16:45 email.

On August 29, 2000, I explained to Vern how to install the licenses and how to change server name if necessary. Because the permanent license files are tied to the NIC, they don't support fallover. This why we continue to provide the "developer's" license.

Will let you know as soon as we get it.

Bill

----- Original Message -----

From: "Mavis Georgalis" <Mavis.Georgalis@dot.state.fl.us>
To: "bill.dean" <bill.dean@yangenterprises.com>
Cc: "ralph.thompson" <ralph.thompson@yangenterprises.com>; "mike.cohen" <mike.cohen@yangenterprises.com>; "Li.Yang" <Li.Yang@yangenterprises.com>; "Dale Barnett" <Dale.Barnett@dot.state.fl.us>
Sent: Thursday, May 17, 2001 09:31
Subject: Re: ARCIS License Files

> Bill --
> We received a license file update in August 2000, and again in December 2000.

> Please explain what you mean by the "actual license files" -- we have no
> record
> of having received anything other than the updates.
> Since the license file expires next week, please advise.
> Thanks,
> Mavis R. Georgalis
> Manager, Specialized Technology
> (850) 922-8928 (sc) 292-8928
> mavis.georgalis@dot.state.fl.us
>
>
> Bill Dean <bill.dean@yangenterprises.com>
> 05/16/01 04:09 PM
>
> To: Mavis Georgalis/CO/FDOT@FDOT
> cc: Dale G Barnett/CO/FDOT@FDOT, Ralph Thompson
> <ralph.thompson@yangenterprises.com> @ INTERNET, Mike Cohen
> <mike.cohen@yangenterprises.com> @ INTERNET, Li Yang
> <li.yang@yangenterprises.com> @ INTERNET
> Subject: ARCIS License Files
> Mavis,
> We have requested the new license file from CE.
>
> If by chance it does not arrive in time, you can use the actual license
files
> that were delivered last August until we get the others.
> Let me know if you need anything else in the mean time.
> Bill

> Mavis Georgalis
> 05/09/01 04:06 PM
>
> To: <yel@yangenterprises.com>@Internet
> cc: Dale G Barnett/CO/FDOT@FDOT
> Subject: ARCIS Media & Licenses
> Please forward all patches, fixes and upgrades for ARCIS - media &
licenses.
> Our preliminary tests indicate there are too many "problems" with Arcis
7.1 and
> we plan to upgrade from our current 7.0 to Arcis 7.2. Any patches, fixes
or

> Installation instructions necessary to effect this upgrade will be needed.
> Also, as you are aware, the ARCIS 7.0 license files are due for update on
> before May 23rd. As in the past, please forward directly to Dale Barnette
and
> copy me.
>
> Thanks in advance for your attention,
> Mavis R. Georgalis
> Manager, Specialized Technology
> (850) 922-8928
> mavis.georgalis@dot.state.fl.us



Bill Dean

<bill.dean@yangenterprises.com>

05/22/01 10:13 AM

To:

cc:

Dale G Barnett/
Mavis Georgalis
<mike.cohen@yangenterprises.com> @ INTERNET,
Mavis Georgalis
<mike.cohen@yangenterprises.com> @ INTERNET
ii.yang<ii.yang@yangenterprises.com> @ INTERNET

Subject

Re: ARCIS Lice

Date,

Since you don't remember, I'll assume Vern did not give them to you. So,
here is a resend of the permanent license files. They are marked for each
district. When you install them, rename them to just "license.dat" like the
old files.

If you have any problems with them, please give me a yell.

Bill

----- Original Message -----

From: "Dale Barnett" <Dale.Barnett@dot.state.fl.us>

To: "bill.dean" <bill.dean@yangenterprises.com>

Cc: "ralph.thompson" <ralph.thompson@yangenterprises.com>; "mike.cohen"

<mike.cohen@yangenterprises.com>; "Mavis Georgalis"

<Mavis.Georgalis@dot.state.fl.us>; "ii.yang" <ii.yang@cleese.newsouth.net>;

"Mavis Georgalis" <Mavis.Georgalis@dot.state.fl.us>; "Clint Adkison"

<Clint.Adkison@dot.state.fl.us>; <DBAT:>

Sent: Monday, May 21, 2001 12:53

Subject: Re: ARCIS license files

> I do not remember getting the file from Vern.

> Dale G. Barnett

> Information Management Office

> Florida Dept. of Transportation MS-43

> Ph: 850 414-9211 SC 994-9211

> Bill Dean <bill.dean@yangenterprises.com>

> 05/21/01 11:59 AM

To: "mike.cohen" <mike.cohen@yangenterprises.com>

Sent: Friday, December 15, 2000 10:24 AM

Subject: Re: Time authorization for FDOT EDMS training

> Mike -- I have already spoken with Vern and he will be sending you the
> authorization also.
> Yes, Bill is authorized to return to Sanford to complete the training.

> Thanks,
> Mavis

> Mike Cohen <mike.cohen@yangenterprises.com>
> 12/15/00 09:29 AM

> To: Mavis Georgalis/CO/FDOT@FDOT
> cc: Tim Yang <tim.yang@cleese.newsouth.net> @ INTERNET
> Subject: Time authorization for FDOT EDMS training

> Mavis,

> Per your authorization, Bill Dean was at the Sanford turnpike office on
Tuesday,
> 12/12/00, to perform FDOT EDMS training, however, there was a problem with
the
> system and the training could not be done. We have been informed the
system has
> now been rebuilt and is working, and we request your authorization of four
> (4)
> hours for Bill to perform the FDOT EDMS training at the Sanford Turnpike
office
> on Tuesday, 12/19/00.
> Please let us know at your most earliest convenience so that we can
schedule

> accordingly.

> Thank you,

> Mike Cohen

> Section Manager, Technical Education Services

> Yang Enterprises, Inc.

> Ph: (407) 365-7374

Mike Cohen
<mike.cohen@yangsnterprises.co
m>

12/18/00 04:56 PM

To:
cc:
Subject:

Re: ARCIS licen

Mavis Geu

Mavis,

In regards to the ARCIS permanent license files stated in your Dec. 1 E-mail requesting the new date code to extend the ARCIS license file, I would like to clear up any confusion.

ARCIS permanent license files were delivered on diskettes via Fedex to FDOT on 8/24/00. Due to fallover concerns that the FDOT had regarding its cluster structure and the fact that unique permanent license file information is tied to each server, we authorized the FDOT to use a development license in lieu of the permanent licenses for use on its nine (9) production servers and one (1) test server until it upgrades to ARCIS 7.2, which as you know, does not require a license. This workaround was proposed in order to save time and cost since FDOT had indicated that it would be upgrading to ARCIS 7.2.

In that regard, we sent a development license to FDOT on 12/12/00 (license.dat) to be used as a workaround for your fallover concerns until FDOT upgrades to ARCIS 7.2, however, the FDOT still has legal ARCIS permanent license files for its 10 servers.

Please call me if you have any questions.

Lt

----- Original Message -----

From: "Mavis Georgalis" <UNKNOWN@dot.state.fl.us>
To: "yet" <yet@yangsnterprises.com>
Cc: <gmors: >; "dsteding@treev.com"; "Jcalrns" <Jcalrns@treev.com>; "p.schmerler" <p.schmerler@ce-ag.com>
Sent: Friday, December 01, 2000 10:23 AM
Subject: ARCIS license file

> Lt,
>
> As you know, it's that time again. Please forward the new date code to extend
> the ARCIS license file. I am so looking forward to receiving a permanent
> license in the near future.

> Thanks,
> Mavis R. Georgalis
> Manager, Specialized Technology
> (850) 922-8928
> (sc) 292-8928
> mavis.georgalis@dot.state.fl.us

>
>
>
>
> Forwarded by Mavis Georgalis/CO/FDOT on 12/01/00 10:02 AM -----
>
>
>
>
> Windy Marshall
> 12/01/00 09:01 AM

> To: Mavis Georgalis/CO/FDOT@FDOT
> cc: John E Mathews/CO/FDOT@FDOT, Vern Danforth/CO/FDOT@FDOT, Dale G
> Barnett/CO/FDOT@FDOT
> Subject: ARCIS license file
>
> Dale reminded me yesterday that the current ARCIS license file expires
> December
> 15th. Just thought I'd mention it.
> W
>

Mike Cohen
<mike.cohen@yangenterprises.co
m>
04/04/01 05:16 PM

To:
cc:
Yang <li.yang@yangenterprises.com> @ INTERNET, Dr. Yang <lim.yi
Subject:

Mavis,

Thank you for copying us on Tom White's e-mail on Friday, 3/30/01. It is always
our goal to work together with FDOT to meet its goals and specifically the goal
of storing of images from CEIS into FDOT's CDMS. We would appreciate you
forwarding any future correspondence in this regard.

I e-mailed Tom White regarding our support contact information later that day,
but the only contact we have received back from him is through the e-mail which
he sent to you and copied to us today. Based on this e-mail, there appears to be
some confusion regarding what software he feels he needs. Based on the
requirements that he provided to me and the discussion we had with you regarding
CEI electronic document transmittals in the past, we sold RSH a license for YRI
EDMS software. The YRI EDMS, which is now copyrighted as Vortex, has two major
functions: document management and document export for electronic document
transmittals. The document management function has capabilities of scanning or
capturing documents, indexing them to user defined attribution, such as
CDMS-approved attribution, retrieving and viewing documents, and many more.

The document exporter function has the capabilities allowing users to select a
document(s) from his/her archive and package them for electronic transmission to
his/her FDOT project engineer.

In your 4/2/01 e-mail response to Tom White, would you please tell us which

Mavis Georgalis,
ralph.thompson
<lim.yi@yangenterprises.com> @ INTERNET, Dr. Yang <lim.yi
RS&H Clarificati

software that PDOT will provide which enables RS&H CRI to scan, index to approved attribution, and batch capture for transmission to PDOT project engineers? Your response to this matter will assist us in clearing up the confusion with Tom White.

I have attached the e-mail which we have sent to Tom White regarding this matter for your reference.

Regards,
Mike Cohen

Section Manager, Technical Education Services

Yang Enterprises, Inc.

Ph: (407) 365-7374

Fx: (407) 365-2650

mike.cohen@yangenterprises.com

www.yangenterprises.com

Tom,

Please see the attached Powerpoint slide presentation, which was part of the materials we presented at PDOT's CRI Conference in Orlando in February, 2000. This will explain to you how the system works. Also attached is a promotional flyer we developed for the YEI EDMS, which will tell you more about the actual application.

The "Document Exporter" mentioned in the slide show is actually part of the YEI EDMS application which you purchased from YEI. The other part of the YEI EDMS is a document management system. This application is owned and maintained by YEI. The "Document Importer" was developed by YEI and provided to PDOT, who now owns and maintains it.

To clarify, these software applications are totally separate from the ARCIS electronic document management software which PDOT purchased from YEI for its electronic document management system (EDMS).

I hope this information will clear up any confusion. Please call me if you have any questions.

Regards,

Mike Cohen

Section Manager, Technical Education Services

Yang Enterprises, Inc.

Ph: (407) 365-7374

Fx: (407) 365-2650

mike.cohen@yangenterprises.com

www.yangenterprises.com

----- Original Message -----

From: "Tom White" <tom.white@rsandh.com>

To: "Mavis Georgalis" <Mavis.Georgalis@dot.state.fl.us>

Cc: "Mike Cohen" <mike.cohen@yangenterprises.com>

Sent: Wednesday, April 04, 2001 7:00 AM

> Subject: Re: FW: YEI EDMS Quote

> What is the process to obtain the software? Will it come from your office
> or District 5.

> We have our scanner installed and since our project has been going since
> november we have quite a stack to scan.

> We will be contacting YEI for a credit for the software they sold us.

When

> we requested a quotation from YEI, we made it clear to them that we were
> using the software for a DOT contract, however they chose to sell us the
> software.

> Tom White

> ----- Original Message -----
> From: Mavis Georgalis <Mavis.Georgalis@dot.state.fl.us>
> To: tom.white <tom.white@sandh.com>
> Cc: Tim Gough <Tim.Gough@dot.state.fl.us>; Nelson Hill
> <Nelson.Hill@dot.state.fl.us>
> Sent: Monday, April 02, 2001 11:10 AM
> Subject: Re: FW: YEI EDMS Quote

> Tom --

> As I indicated in my response to your e-mail of March 30, I am unaware

> of exactly what you purchased from Yang Enterprises and, therefore, really

> cannot

> comment.

> The software which FDOT will provide enables your office to scan, index

> approved attribution, and batch capture for transmission to your FDOT

> project

> manager. Also, as modification are made to the Construction Document

> application area, your CBI module will be updated to synchronize

> attribution.

> We are currently preparing the "how-to" documentation and will be

> distributing

> to the District Construction Coordinators in the very near future. I am

> forwarding this memo to Tim Gough so we can keep him "in the loop".

> Regards,

> Mavis R. Georgalis

> Manager, Specialized Technology

> (850) 922-8928 (sc) 292-8928

> mavis.georgalis@dot.state.fl.us

Mike Cohen

----- Original Message -----

From: "Mavis Georgalis" <Mavis.Georgalis@dot.state.fl.us>
To: "Yei" <yei@yangenterprises.com>
Cc: "Dale Barnett" <Dale.Barnett@dot.state.fl.us>
Sent: Wednesday, May 09, 2001 4:07 PM
Subject: ARCIS Media & Licenses

> Please forward all patches, fixes and upgrades for ARCIS - media &
licenses.
> Our preliminary tests indicate there are too many "problems" with Arcis
7.1 and
> we plan to upgrade from our current 7.0 to Arcis 7.2. Any patches, fixes
or
> installation instructions necessary to effect this upgrade will be needed.
> Also, as you are aware, the ARCIS 7.0 license files are due for update on
or
> before May 23rd. As in the past, please forward directly to Dale Barnett
and
> copy me.
>
> Thanks in advance for your attention,
> Mavis R. Georgalis
> Manager, Specialized Technology
> (850) 922-8928 (sc) 292-8928
> mavis.georgalis@dot.state.fl.us
>

"Mike Cohen"
<mike.cohen@yangenterprises.co
m>
08/17/01 11:53 AM

To:
Cc:
<ralph.thompson@yangenterprises.com>
Subject:

"Windy Marshall"
"Bill Dean" <bill.
ARCIS Support:

Windy,

I wanted to inform you that Bill Dean is out today but will be back in the office on Monday. Have a nice weekend.

Regards,
Mike Cohen

Section Manager, Technical Education Services
Yang Enterprises, Inc.

Ph: (407) 365-7374
Fx: (407) 365-2650

mike.cohen@yangenterprises.com
www.yangenterprises.com

-----Original Message-----

From: <windy.marshall@dot.state.fl.us>

To: <bill.dean@yangenterprises.com>

Cc: <mavis.georgalis@dot.state.fl.us>

Sent: Thursday, August 16, 2001 4:08 PM

Subject: ARCIS Support and Maintenance - log file you requested

> Bill -

> We had a report from District 5 of the "collator" error, but by the time

we

> set the log level to de-bug and tried to open the capture component again,

> the error had resolved itself. I am attaching the level 0 api.log from

the

> client machine just so you can see something. This time the user also

> reported that her machine had locked and she had to do a 'dirty' shutdown.

> The error occurred when she attempted to start the capture component after

> re-booting. The client statistics in the Admin tool showed her as an

> active capture user at the time she was getting the error.

> Any ideas?

> (See attached file: api.log)

> Windy Marshall

> Specialized Technology

> Office of Information Systems

> Florida Department of Transportation

> Email: windy.marshall@dot.state.fl.us

> Phone: (850) 921-2195

Suncorn: 291-2195

"Mike Cohen"

<mike.cohen@yangenterprises.co

m>

08/17/01 03:39 PM

cc:

To:

<windy.marshall@

<ll.yang@yange

<ralph.thompson@yangenterprises.com>, <lowell.weaver@yangenter

<mavis.georgalis@dot.state.fl.us>, <nelson.hill@dot.state.fl.us>, <vick

<james.hopper@yangenterprises.com>

Subject:

Re: ARCIS and

Windy,

As referenced in the correspondence from Jim Hopper to Mavis Georgalis on

12/11/00, ARCIS is a middleware portion of the Cetiq product, which has been scheduled for release in December, 2001. According to the information we have to date, ARCIS client is Windows 2000 compliant. We are checking with our partner to confirm that the ARCIS Server component is Windows 2000 certified as well. As soon as we find this out, we will let you know. If you would like to request for Windows 2000 certification of the ARCIS Server prior to the December 2001 release date of Cetiq, we will put that request into our partner.

Best regards,

Mike Cohen

Section Manager, Technical Education Services

Yang Enterprises, Inc.

Ph: (407) 365-7374

Fx: (407) 365-2650

mike.cohen@yangenterprises.com

www.yangenterprises.com

----- Original Message -----

From: <windy.marshall@dot.state.fl.us>

To: <yei@yangenterprises.com>

Cc: <ll.yang@yangenterprises.com>; <tim.yang@yangenterprises.com>;

<mike.cohen@yangenterprises.com>; <ralph.thompson@yangenterprises.com>;

<jlm.hopper@yangenterprises.com>; <lowell.weaver@yangenterprises.com>;

<bill.dean@yangenterprises.com>; <mavis.georgallis@dot.state.fl.us>;

<nelson.hill@dot.state.fl.us>; <vicki.braddock@dot.state.fl.us>

Sent: Thursday, August 16, 2001 1:37 PM

Subject: ARCIS and Windows 2000

> Please confirm the certification or compatibility of ARCIS with the

Windows

> 2000 operating system.

> We requested written status of ARCIS compatibility with Windows 2000 on
> 11/28/00. The last correspondence we received was from Jim Hopper to
Mavis

> Georgalis, with copies to Lowell Weaver and Tim Yang, on 12/11/2000. A
> copy of the memo is attached, below.

> Thank you.

> (See attached file: LetterFD.doc)

E-mail from Steve Oswald of Yang Enterprises:

> Windy Marshall
> Specialized Technology
> Office of Information Systems
> Florida Department of Transportation
> Email: windy.marshall@dot.state.fl.us
> Phone: (850) 921-2195
> Suncom: 291-2195
> This error is continuing to occur intermittently. Any support you can
> provide in resolving this issue will be very much appreciated.
> (See attached file: apt.log) (See attached file: error.doc)
> only log information that was generated.
> The attached information is all that ARCIS is generating in relation to
> the
> previously reported "collator" error received when attempting to open
> ARCIS
> Capture. We turned on every log you requested at level 10, but this is
the

----- Original Message -----
From: <windy.marshall@dot.state.fl.us>
To: <yet@yangenterprises.com>
Cc: <mavis.georgalis@dot.state.fl.us>
Sent: Wednesday, October 03, 2001 11:57 AM
Subject: ARCIS Maintenance and Support - collator error

Regards,
Mike Cohen

Windy,
We have not been able to recreate this error nor has ARCIS Technical
Support, whom we have forwarded it to. What version of ARCIS are you
currently running? If you are not running the latest version of ARCIS 7.2
(V7.2A10K100 Edition 04/2001-01), please do so and see if the problem is
solved.

"Mike Cohen"
<mike.cohen@yangenterprises.co
m>
10/11/01 01:31 PM

To:
cc:
Subject:

<windy.marshall@dot.state.fl.us>
<mavis.georgalis@dot.state.fl.us>
Re: ARCIS Main

Steve Oswald

<steve.oswald@yangenterprises.c

om>

05/01/01 03:04 PM

Please respond to Steve Oswald

<steve.oswald@yangenterprises.com

To:

cc:

<mike.cohen@yangenterprises.com> @ INTERNET, Mrs. Yang <ll.yar

<ralph.thompson@yangenterprises.com> @ INTERNET

Subject:

YEL support for f

Mavis,

I've sent the attached e-mail messages over yesterday and today to Lance and Peterson requesting further information regarding FDOT's ARCIS web issue and have mistakenly left you off the cc list.

Best regards,

Steve

Stephen Oswald

Yang Enterprises

1420 Alafaya Trail

Suite 200

Oviedo, FL 32765

PH: (407) 365-7374 x137

FX: (407) 365-2650

Email: steve.oswald@yangenterprises.com

Web: www.yangenterprises.com

Lance,

Good morning. Our ARCIS technical contact has requested an copy of the ARCIS API.log and Websrv.log with the log level set at 10.

Please follow these steps to get "clean" log files for inspection:

1. Clear the API.log and Websrv.log
2. Set the log level to 10
3. Run ARCIS and recreate the steps to experience the errors
4. Close ARCIS
5. Reset the log level to 0
6. Send me the log files

Please contact me if you are unsure on how to set the log level in the system registry. I'll give you a call directly.

Best regards,

Steve

Stephen Oswald

Yang Enterprises

1420 Alafaya Trail

Suite 200

Oviedo, FL 32765

I've received another request from tech support. They need to know the full ARCIS version number you are running at RDOT. A good place to find this is on the Help drop-down/info about ARCIS ... selection in just about any ARCIS module. This will display an informational screen that has the full version in the top-right corner.

Thanks,
Steve

Stephen Oswald

Yang Enterprises

1420 Alafaya Trail

Suite 200

Oviedo, FL 32765

Ph: (407) 365-7374 x137

Fx: (407) 365-2650

Email: steve.oswald@yangenterprises.com

web: www.yangenterprises.com

Lance,

Please send all version and build numbers from the ARCIS servers you are trying to connect to with ARCIS Web.

Also, please send over the logs with the log level set at 10 as requested via e-mail on Monday. Please reset the log level to 7 and send those logs as well.

Thank you,
Steve

Stephen Oswald

Yang Enterprises

1420 Alafaya Trail

Suite 200

Oviedo, FL 32765

Ph: (407) 365-7374 x137

Fx: (407) 365-2650

Email: steve.oswald@yangenterprises.com

web: www.yangenterprises.com

Stephen Oswald
Yang Enterprises

Steve

Best regards,

Arcis technical support has confirmed that you would need to upgrade Arcis to version 7.1 A20 in order for Arcis Web Server 2.1 to work. Please let me know if you have any questions concerning Arcis/Arcis Web upgrading.

Lance,

Steve Oswald
<steve.oswald@yangenterprises.com>
05/09/01 04:12 PM
Please respond to Steve Oswald
<steve.oswald@yangenterprises.com>

To: Lance Peterson/
bill.dean <bill.dean@yangenterprises.com> @ INTERNET, Mavis Georgalis/CO/FDOT
Subject: Windy Marshall/CO/FDOT@FDOT

Re: Request for

Stephen Oswald
Yang Enterprises
1420 Alafaya Trail
Suite 200
Orlando, FL 32765
Ph: (407) 365-7374 x137
Fx: (407) 365-2650
Email: steve.oswald@yangenterprises.com
web: www.yangenterprises.com

Steve

Best regards,

Thanks for sending over the log files and version numbers. Arcis technical support has informed me that Arcis Web Server version 2.0 is no longer supported. They suggest upgrading to Web Server version 2.1. Please let me know how I can help you if FDOT decides to upgrade. Please feel free to contact me to discuss this issue further.

Lance,

Steve Oswald
<steve.oswald@yangenterprises.com>
05/08/01 04:57 PM
Please respond to Steve Oswald
<steve.oswald@yangenterprises.com>

To: Lance Peterson/
bill.dean <bill.dean@yangenterprises.com> @ INTERNET, Mike Cohen <mike.cohen@yangenterprises.com> @ INTERNET, Mavis Georg
Subject: Clint Curtis/CO/FDOT@FDOT

Re: Request for

1420 Alafaya Trail

Suite 200

Oviedo, FL 32765

Ph: (407) 365-7374 x137

Fx: (407) 365-2650

Email: steve.oswald@yangenterprises.com

web: www.yangenterprises.com

----- Original Message -----

From: "Lance Peterson" <Lance.Peterson@dot.state.fl.us>

To: "steve.oswald" <steve.oswald@yangenterprises.com>

Cc: "Windy Marshall" <Windy.Marshall@dot.state.fl.us>; "ralph.thompson"

<ralph.thompson@yangenterprises.com>; "mike.cohen"

<mike.cohen@yangenterprises.com>; "Mavis Georgalis"

<Mavis.Georgalis@dot.state.fl.us>; "li.yang" <li.yang@yangenterprises.com>;

"bill.dean" <bill.dean@yangenterprises.com>

Sent: Wednesday, May 09, 2001 9:28 AM

Subject: Re: Request for full ARCIS version number for all ARCIS serv

> Will Web Server 2.1 work with Arcis version 7.0? The documentation for Web
> Server 2.1 says it requires Arcis version 7.1 A20.

> Lance Peterson

> Peterson Consulting / Florida Department of Transportation

> Office of Information Systems, Specialized Technology

> 605 Suwanee Street, Mall Station 86

> Tallahassee, FL 32399-0450

> 850-488-0072

> Steve Oswald <steve.oswald@yangenterprises.com>

> 05/08/01 04:57 PM

> Please respond to Steve Oswald <steve.oswald@yangenterprises.com>

> * * * To: * * * Lance Peterson/CO/FDOT@FDOT

> * * * cc: * * * bill.dean <bill.dean@yangenterprises.com> @ INTERNET,

> li.yang <li.yang@yangenterprises.com> @ INTERNET, mike.cohen

> <mike.cohen@yangenterprises.com> @ INTERNET, ralph.thompson

> <ralph.thompson@yangenterprises.com> @ INTERNET, Mavis

> Georgalis/CO/FDOT@FDOT,

> Windy Marshall/CO/FDOT@FDOT, Clint Curtis/CO/FDOT@FDOT

> * * * Subject: * * * Re: Request for full ARCIS version number for

> all ARCIS

> serv

> Lance,

> Thanke for sending over the log files and version numbers. *Arcis

> support has informed me that Arcis Web Server version 2.0 is no longer
> supported. *They suggest upgrading to Web Server version 2.1. *Please let

> know how I can help you if FDOT decides to upgrade.

> Please feel free to contact me to discuss this issue further.

> Best regards,

> Steve

> Stephen Oswald

> Yang Enterprises

> 1420 Alafaya Trail

> Suite 200

> Oviedo, FL 32765

> Ph: (407) 365-7374 x137

> Fx: (407) 365-2650

> Email: steve.oswald@yangenterprises.com

> web: www.yangenterprises.com

Steve Oswald

<steve.oswald@yangenterprises.c

om>

05/10/01 01:59 PM

Please respond to Steve Oswald

<steve.oswald@yangenterprises.com

To:

cc:

Lance Peterson/
bill.dean <bill.de

<li.yang@yangenterprises.com> @ INTERNET, Mavis Georgalis/CO/F
<mike.cohen@yangenterprises.com> @ INTERNET, ralph.thompson

Windy Marshall/CO/FDOT@FDOT

Subject:

Re: Arcis Suppo

Lance,

I've forwarded FDOT's questions to Arcis technical support today, Thursday,
May 10th, 2001.

I will contact you as soon as we receive answers from them.

Best regards,

Steve

Stephen Oswald

Yang Enterprises

1420 Alafaya Trail

Suite 200

Oviedo, FL 32765

Ph: (407) 365-7374 x137

Fx: (407) 365-2650
Email: steve.oswald@yangenterprises.com
web: ww.yangenterprises.com

----- Original Message -----

From: "Lance Peterson" <Lance.Peterson@dot.state.fl.us>
To: "steve.oswald" <steve.oswald@yangenterprises.com>
Cc: "Windy Marshall" <Windy.Marshall@dot.state.fl.us>; "ralph.thompson" <ralph.thompson@yangenterprises.com>; "mike.cohen" <mike.cohen@yangenterprises.com>; "Mavis Georgalis" <Mavis.Georgalis@dot.state.fl.us>; "Li Yang" <li.yang@yangenterprises.com>; "bill.dean" <bill.dean@yangenterprises.com>
Sent: Wednesday, May 09, 2001 5:59 PM
Subject: re: Arcis Support Maintenance

>
> Steve,
>
> We will not be upgrading to Arcis version 7.1. *However, we are preparing
to
> upgrade to version 7.2. Part of the plan for the upgrade to version 7.2 is
to
> migrate non-scanning users to the web client. We currently have a test
setup of
> Web Server 2.1 running with Arcis Client and Server 7.2 and things seems
to be
> working OK so far.
>
> However, in light of the discontinued support for Arcis Web Server version
2.0,
> we need written confirmation that Arcis Web Server version 2.1 has been
tested
> and certified to work with Arcis client and Server version 7.2 and that
support
> will be provided for Arcis Web Server 2.1 running with Arcis Client and
Server
> 7.2.
>
> We also have a couple of questions about performance issues with the 2.1
web
> server:
>
> 1. Retrieving a hitlist of 290 records takes about 9 seconds using the fat
client and about 12 seconds using the Java Applet through the web server.
> However, it takes the web server 82 seconds to retrieve the same list
using the
> Javascript client and results in 100% CPU utilization on the web server
during
> the retrieve. Why is there such a performance difference?
>
> 2. Are there going to be performance issues related to complicated select
> statements from a web browser. In other words, what performance
differences

> should we expect to see in a query on a single attribute compared to a query on many attributes?

> 3. Are there performance benchmarks available for the Arcis Web Server? We are interested in comparisons among archive sizes, number of users, and complexity of queries.

> 4. Our testing to date seems to indicate that creating a hitlist is more resource intensive than returning images, at least as far as CPU time goes. Is this a safe assumption?

> 5. Does Arcis have any suggestions on hardware configurations for the Arcis Web Server and optimizing the Arcis Web Server and Microsoft IIS for performance?

> Based on our testing mentioned above, we are looking at purchasing servers for maximum CPU performance over other considerations. Should this be what we are focusing on in selecting web servers for running the Arcis Web Server?

> Thanks,

> Lance Peterson
> Peterson Consulting / Florida Department of Transportation
> Office of Information Systems, Specialized Technology
> 605 Suwanee Street, Mall Station 86
> Tallahassee, FL 32399-0450
> 850-488-0072

> Steve Oswald <steve.oswald@yangenterprises.com>

> 05/09/01 04:12 PM

> Please respond to Steve Oswald <steve.oswald@yangenterprises.com>

> * * * * *
> To: * * * * * Lance Peterson/CO/FDOT@FDOT
> cc: * * * * * bill.dean <bill.dean@yangenterprises.com> @ INTERNET,
> li.yang <li.yang@yangenterprises.com> @ INTERNET, Mavis
Georgalis/CO/FDOT@FDOT,
> mike.cohen <mike.cohen@yangenterprises.com> @ INTERNET, ralph.thompson
> <ralph.thompson@yangenterprises.com> @ INTERNET, Windy
Marshall/CO/FDOT@FDOT

> * * * * * Subject: * * * * * Re: Request for full Arcis version number for all Arcis

[illegible]

>
>
>
>
> web: www.yangenterprises.com
> Email: steve.oswald@yangenterprises.com
> Fax: (407) 365-2650
> Ph: (407) 365-7374 x137
> Oviedo, FL 32765
> Suite 200
> 1420 Alafaya Trail
> Yang Enterprises
> Stephen Oswald
>
> Steve
> Best regards,
>
> Please feel free to contact me to discuss this issue further.
>
> know how I can help you if FDOT decides to upgrade.
> me
Let
> supported. *They suggest upgrading to Web Server version 2.1. *Please
> support has informed me that Arcis Web Server version 2.0 is no longer
> technical
> Thanks for sending over the log files and version numbers. *Arcis
>
> Lance,
>
> serv
> all ARCIS
> * * * * * Subject: * * * * * Re: Request for full ARCIS version number for
> Windy Marshall/CO/FDOT, Clint Curtis/CO/FDOT
> Georgalis/CO/FDOT,
> <ralph.thompson@yangenterprises.com> @ INTERNET, Mavis
> <mike.cohen@yangenterprises.com> @ INTERNET, ralph.thompson
> <li.yang@yangenterprises.com> @ INTERNET, mike.cohen
INTERNET,
> * * * * * cc: * * * * * bill.dean@yangenterprises.com> @
> * * * * * To: * * * * * Lance Peterson/CO/FDOT
> * * * * *
> *Please respond to Steve Oswald <steve.oswald@yangenterprises.com>
> *05/08/01 04:57 PM
>
> *Steve Oswald <steve.oswald@yangenterprises.com>
>

Steve Oswald
<steve.oswald@yangenterprises.com>
om

05/16/01 04:38 PM
Please respond to Steve Oswald
<steve.oswald@yangenterprises.com>

To: Lance Pete, Jon
Cc: Mavis Georgallis
<bill.dsan@yangenterprises.com> @ INTERNET, Windy Marshall/CO
<ralph.thompson@yangenterprises.com> @ INTERNET, Mrs. Yang <
<mike.cohen@yangenterprises.com> @ INTERNET
Subject: Fw: Arcis Suppo

Lance,

I will be receiving a written confirmation letter that will state the following: ARCIS-Web 2.1A10 is tested and released with ARCIS (NT) V7.2. The official release have been available since 10/2000. I will mail this confirmation letter to you as soon as I receive it.

I have several responses to your questions concerning ARCIS Web Server:

1. Retrieving a hitlist of 290 records takes about 9 seconds using the fat client and about 12 seconds using the Java Applet through the web server. However, it takes the web server 82 seconds to retrieve the same list using the Javascript client and results in 100% CPU utilization on the web server during the retrieve. Why is there such a performance difference?

Answer #1

ARCIS technical support has not found such discrepancies. One possible issue is the lookup of the annotations. Even if there are no annotations per document, the Javascript client will look for one. On Javascript, this could be slower. Make the same query using the HTML client and compare. Please let me know the result. I've found that the HTML client seems to be the most responsive.

2. Are there going to be performance issues related to complicated select statements from a web browser. In other words, what performance differences should we expect to see in a query on a single attribute compared to a query on many attributes?

Answer #2

Arcis does no optimization in querying data from the database. A complex query issued through the web client will be as fast as the fat client. But, the refresh on the web client will always be slower than the fat client.

3. Are there performance benchmarks available for the Arcis Web Server? FDOT is interested in comparisons among archive sizes, number of users, and complexity of queries.

Answer #3

No performance benchmarks are available. Performance will depend on the tuning of the database itself and the type of queries the user performs.

4. FDOT's testing to date seems to indicate that creating a hitlist is more resource intensive than returning images, at least as far as CPU time goes. Is this a safe assumption?

Answer #4
This assumption is correct. Building up a query requires database resources. The database is always the bottleneck in any query. Very little CPU time is required to retrieve a document from the archive.

5. Does Arcis have any suggestions on hardware configurations for the Arcis Web Server and optimizing the Arcis Web Server and Microsoft IIS for performance? Based on the testing mentioned above, FDOT is looking at purchasing servers for maximum CPU performance over other considerations. Should this be what FDOT focuses on in selecting web servers for running the Arcis Web Server?

Answer #5
I've submitted a request to Arcis technical support in Germany for recommended Web Server configurations and optimizations that would be more specific to FDOT's proposed deployment. The Arcis Web Server installation and Administration guide gives information on server and client hardware requirements and performance monitoring. You should have a soft copy of this document on the install CD of Arcis Web Server.

Please let me know how I can help you with any other issue you have concerning your Arcis upgrade plans.

Best regards,
Steve

Stephen Oswald
Yang Enterprises
1420 Alafaya Trail
Suite 200
Oviedo, FL 32765
Ph: (407) 365-7374 x137
Fx: (407) 365-2650
Email: steve.oswald@yangenterprises.com
web: www.yangenterprises.com

E-mail from Nelson Hill:

Nelson L Hill

04/02/01 03:26 PM

To:
cc:
Subject:

Cris Speer/CO/F
Greg Rudzik/CO
Re: Clarification

Cris: The attached note from Dr. Yang addresses their concurrence with our proposal. Mavis: Make sure payment is submitted on the noted invoices and track them through processing.

Nelson Hill

Chief Information Officer

(850) 414-4499 (SC 994-4499)

Fax: (850) 410-5522 (SC 210-5522)

beeper: 877-531-5446 pager email: 8775315446@my2way.com

Usrid: SS942NH Internet email: nelson.hill@dot.state.fl.us

----- Forwarded by Nelson L Hill/CO/FDOT on 04/02/01 02:00 PM -----

Dr. Yang

<tim.yang@yangente

rprises.com>

04/02/01 11:21 AM

<ll.yang@yangenterprises.com> @ INTERNET

Subject:

Re: Clarification

To:

cc:

Nelson L Hill/CO/
Feeney, Tom <fb

Regards,

Tim Yang

----- Original Message -----

From: "Nelson Hill" <Nelson.Hill@dot.state.fl.us>

To: "tim.yang" <tim.yang@yangenterprises.com>

Cc: "Cris Speer" <Cris.Speer@dot.state.fl.us>; "Mavis Georgalis"

<Mavis.Georgalis@dot.state.fl.us>

Sent: Friday, March 30, 2001 12:50 PM

Subject: Clarification

> This is to clarify the "note" contained on the memo to you dated March 29,
> 2001. The Department fully intends to pay the \$250,000 invoice for
software.
> That payment has already cleared the FDOT Comptroller's office and you
should
> receive a check next week.

> Given the submission of the \$250,000 payment, we have budget to handle the
> remaining payments proposed in the memo, but do not have funds sufficient
to
> cover the maintenance charges as indicated on your invoices which total
over
> \$500,000 in this fiscal year, mainly because those charges cover multiple
years
> and we operate on a single year budget.

> If the reduced maintenance fee for "held" software is not acceptable, then
I
> would propose that we submit payment on CI01-03-0008 (\$67,500) and
CI01-03-0009

> (\$210,000) immediately. I would then ask that you resubmit invoice
 > CI01-03-0010 (\$270,000) on July 1, 2001. Since invoice CI01-03-0010 is
 for
 > maintenance services through June 30, 2001, then payment in July would be
 > appropriate. Between now and July, we need to discuss how maintenance will
 be
 > invoiced in the future (i.e., monthly, advanced, arrears, etc.). This
 will
 > completely catch up all outstanding maintenance charges under existing
 contract
 > terms and conditions.
 >
 > I would appreciate your reply to this email as soon as possible.
 >
 > Nelson Hill
 > Chief Information Officer
 > (850) 414-4499 (SC 994-4499)
 > Fax: (850) 410-5522 (SC 210-5522)
 > beeper: 877-531-5446 pager email: 8775315446@my2way.com
 > Userid: SS942NH Internet email: nelson.hill@dot.state.fl.us

Nelson L Hill

04/04/01 08:54 PM

To:
cc:
Subject:

If purchasing is processing the PO, what's the problem?

Nelson Hill

Chief Information Officer

(850) 414-4499 (SC 994-4499)

Fax: (850) 410-5522 (SC 210-5522)

beeper: 877-531-5446 pager email: 8775315446@my2way.com
Userid: SS942NH Internet email: nelson.hill@dot.state.fl.us

Mavis Georgalis

04/04/01 05:28 PM

To:
cc:
Subject:

Yang Enterprises

Nelson L Hill/CO/

Nelson --

The \$250,000 (approved by you in February) for software for the final application is out for payment.

The \$21,633.81 (dated 3/19 and received 3/27) for July 01 services is out for payment.
The \$19,499.31 (dated 3/19 and received 3/27) for Aug 01 services is out for payment.

The \$5,000 (dated 3/26/01 and received 3/27) for the Developers Toolkit was processed for payment on LPO N97420 (on 3/30/01)

The \$67,500 (dated 3/26/01 and received 3/27) for 98/99 software maintenance is in purchasing for PO. The \$210,000 (dated 3/26/01 and received 3/27) for 99/00 software maintenance is in purchasing for PO.

The effective date of the Yang contract (P0162) is January 20, 1999. I have discussed the problem with purchasing and they are going ahead with processing the PO for the 98/99 maintenance. However, the invoice for 98/99 maintenance, on application #1 is for the time period July 98 - June 99.

The original application software was purchased for Yang's use prior to contract. The contract was only signed after they had delivered a "successful" application. How do you want to handle the billing for maintenance prior to contract execution?

No invoices have yet been received for services after August 01.

Mavis

Nelson L Hill

04/09/01 12:28 PM

To:

cc:

Subject:

Re: Yang Enterj

Mavis Georgallis

Give them the pros and cons, but make absolutely sure you keep the comments factual. Don't provide opinions.

Nelson Hill

Chief Information Officer

(850) 414-4499 (SC 994-4499)

Fax: (850) 410-5522 (SC 210-5522)

beeper: 877-531-5446 pager email: 8775315446@my2way.com
Userid: SS942NH Internet email: nelson.hill@dot.state.fl.us

Mavis Georgallis

04/09/01 11:20 AM

To:

cc:

Subject:

Yang Enterprises

Nelson L Hill/CO/

How would you like to handle this?

Thanks,

Mavis

----- Forwarded by Mavis Georgallis/CO/FDOT on 04/09/01 11:21 AM -----

Wurpel, Cindy

<Cindy.Wurpel@stat

e.me.us>

To:

cc:

Subject:

Yang Enterprises

Mavis Georgallis/

Hello Ms. Georgallis,

I heard your presentation at the Texas AASHTO in January regarding

the FDOT imaging advancements.

We (Maine DOT) are currently in the process of choosing a vendor to supply us with an imaging solution that can become a document management solution. Yang is very much in the running, so I am writing to get some insight from you on working with Yang and how happy (or unhappy) you have been with their support. They have given you (FDOT) as a reference, but have not provided a contact name as of my writing this. If you are not the person to do this, could you give me the name, email, and phone number of someone who could? We are looking at imaging a backlog of 1.35 million documents and then implementing a "day forward" imaging system for all our Project Development documents. These of course would include Word processing, Spreadsheet, CAD, contracts, etc. We hope to move other departments and functions over to imaging as time goes on.

I thoroughly enjoyed your presentation and was very impressed with

how much you knew about all aspects of Florida's implementation and usage. I wish to thank you in advance for any information you might provide.

Cindy Wurple
Systems Analyst
Maine Dept. of Transportation
16 State House Station
Augusta, ME 04333
(207) 287-3215
(207) 287-2956 (fax)
cindy.wurple@state.me.us

Nelson L Hill

05/08/01 12:09 PM

To:

Subject:

Re:

Mavis Georgalis

OK. I assume you are still forwarding the paper versions for my signature since we don't have electronic workflow implemented. Also, have you discussed the Yang invoices with Li or Tim?

Nelson Hill

Chief Information Officer

(850) 414-4499 (SC 994-4499)

Fax: (850) 410-5522 (SC 210-5522)

beeper: 877-531-5446 pager email: 8775315446@my2way.com

Userid: SS942NH Internet email: nelson.hill@dot.state.fl.us

Nelson L Hill

05/21/01 08:15 AM

To:

Vicki Bradford/C

Greg Rudzik/CO/FDOT, vicki.bradford@myflorida.com, Mavis

Schwekendiek/CO/FDOT@FDOT

cc:

Subject:

certified forward:

Please review Lynn's note and ensure you manage your spending plans accordingly.

Nelson Hill

Chief Information Officer

(850) 414-4499 (SC 994-4499)

Fax: (850) 410-5522 (SC 210-5522)

beeper: 877-531-5446 pager email: 8775315446@my2way.com

Userid: SS942NH Internet email: nelson.hill@dot.state.fl.us

----- Forwarded by Nelson L Hill/CO/FDOT on 05/21/01 08:18 AM -----

Lynn Robinson

05/15/01 10:27 AM

To:

cc:

Subject:

certified forwards

Nelson L Hill/CO/

Nelson, just thought I needed to make you aware of the changes in certified forwards, so that you can reiterate this to your Managers, to ensure we do not run into the problems we did last year.

*This year only commitments will be certified forward (not obligations). This means that only those goods or services received prior to June 30th will be certified forward. In other words, a PO cannot be issued at the end of June to come out of CY funds (that is an obligation, not a commitment).

*If you do make purchases in June, the requisition must be accompanied by a justification for the procurement of the goods or services.

*At the end of the fiscal year, each cost center will receive a report to estimate outstanding commitments. This will be used to estimate the costs of those outstanding goods or services. If you underestimate, then any excess needed to be paid will come out of next years funds.

Nelson L Hill

06/19/01 12:38 PM

To:

cc:

Subject:

Re: Source Cod

Mavis Georgalis

Nelson Hill

Chief Information Officer

(850) 414-4499 (SC 994-4499)

Fax: (850) 410-5522 (SC 210-5522)

beeper: 877-531-5446 pager email: 8775315446@my2way.com

Userid: SS942NH Internet email: nelson.hill@dot.state.fl.us

Mavis Georgalis

06/18/01 01:25 PM

To:

cc:

Subject:

Source Code for

Nelson L Hill/CO/

Nelson --

Should I go ahead and have Lance develop new code or will we be receiving this from Yang? (It is code that FDOT paid for, but we have not yet received the uncompiled source code from Yang).

Thanks,

Mavis

----- Forwarded by Mavis Georgalis/CO/FDOT on 06/18/01 01:25 PM -----

Lance Peterson

06/18/01 12:09 PM

To:

cc:

Subject:

Mavis Georgalis
Clint Curtis/CO/Fl
Source Code for

Mavis,

The viewer we received that came with the batch importer needs to be changed to match the viewer I wrote for our batch exporter module.

While we were given the source code on the batch exporter module, we did not receive the source code for the viewer, which seems to be a separate module. Without the source for the viewer I would need to write it from scratch and this could take several weeks to match the way it is interacting with the batch importer module.

We need to request this source code from Yang in order to expedite the rewrite process.

Lance Peterson
Peterson Consulting / Florida Department of Transportation
Office of Information Systems, Specialized Technology
605 Suwannee Street, Mail Station 86
Tallahassee, FL 32399-0450
850-488-0072

Nelson L Hill

11/28/01 03:54 PM

To:

cc:

Subject:

Vicki Bradford/C
Mavis Georgalis
ARCIS and W2K

Vicki: When you return we need to meet with Mavis and prepare something to go to Yang regarding the problems of ARCIS working with Windows 2000. Noncompliance with W2K is something we cannot continue to accept.

Nelson Hill
Chief Information Officer, Florida Department of Transportation
(850) 414-4499 (SC 994-4499)
Fax: (850) 410-5522 (SC 210-5522)
Userid: SS942NH Internet email: nelson.hill@myflorida.com

Nelson L Hill

12/12/01 09:55 AM

To:

cc:

Subject:

Mavis Georgalis
Vicki Bradford/C
Re: CEI Import/

While the ownership issue is obvious to us, we have to let Legal make the determination that they have a solid case going forward in court. I understand and agree with your comments about the impact this is having, but it's a legal issue now and we have to let the legal processes work through this.

Nelson Hill

Chief Information Officer, Florida Department of Transportation
(850) 414-4499 (SC 994-4499)
Fax: (850) 410-5522 (SC 210-5522)
Userid: SS942NH Internet email: nelson.hill@myflorida.com

Mavis Georgallis

12/11/2001 03:29 PM

To:

cc:

Subject:

CEI Import/Expo

Nelson L Hill/CO

Nelson --

Confirming our conversation this morning, since it is obvious (based on invoices and documentation) that FDOT owns the entire code for the CEI import/export module, does FDOT plan to move to set aside the injunction?

This interference in FDOT business is creating delays and will result in excess costs being incurred. At the Construction EDMS teleconference this morning, it was pointed out that a positive benefit of the EDMS is the ability to instantly access the document images without the necessity of routing multiple paper copies.

As you are aware, more and more of FDOT's business functions are being outsourced. A full 70% of all construction projects are being handled by CEI consultants. The injunction has stopped the ability of FDOT to manage these files electronically.

Thanks,
Mavis

Nelson L Hill

03/29/02 10:36 AM

To:

cc:

Subject:

Donnie E Kent/
Mavis Georgallis
Re:

Donnie: Mavis is on leave. Since the OIG was present in the Spec Tech workplace yesterday, I felt it was important to let the staff know, as much as possible, the nature of the OIG's visit. While I am not "inviting" Mavis (since she's on leave), I'm certainly not opposed to her being there. Everything I intend to tell the staff Mavis is already aware of. This should take no longer than 10 minutes.

Nelson Hill
Chief Information Officer, Florida Department of Transportation
(850) 414-4499 (SC 994-4499)
Fax: (850) 410-5522 (SC 210-5522)
Userid: SS942NH Internet email: nelson.hill@myflorida.com

thanks! Vicki

05/29/01 05:24 PM

Vicki Bradford

To:
cc:
Subject:

Re: ??

Mavis Georgallis

do you know of a contract that has some language in it about vendor developed code becoming our property on completion? Vicki

05/10/01 05:54 PM

Vicki Bradford

To:
cc:
Subject:

??

Patricia Phillips/C

I think Mavis may have one. But right off hand I can't think of one.

05/11/01 07:04 AM

Patricia Phillips

To:
cc:
Subject:

Re: ??

Vicki Bradford/C

05/11/01 03:00 PM ----

Mavis: Do you have a contract as described below? Vicki ---- Forwarded by Vicki Bradford/CO/FDOT on

05/11/01 02:53 PM

Vicki Bradford

To:
cc:
Subject:

Re: ??

Mavis Georgallis

E-mail from Vicki Bradford:

Donnie Kent
850-921-2229

In regards to the 11:30 meeting today, is Mavis invited?

Nelson;

03/29/2002 10:26 AM

Donnie E Kent

To:
cc:
Subject:

Nelson L H
Mavis Georgallis

Mavis Georgallis
05/29/01 03:28 PM

To:
cc:
Subject:

Re: ??

Vicki Bradford/C

Vicki --

The language I have used is:

OTHER SPECIAL CONDITIONS
SERVICES AND PERFORMANCE

All work performed by the Contractor pursuant to this Agreement, including but not limited to the preparation of tracings, plans, specifications, maps, software and IT application development, and/or reports, as well as all data collected, together with summaries and charts derived therefrom, shall be considered works made for hire and shall become the property of the Department without restriction or limitation on their use; and shall be made available, upon request, to the Department at any time. The Contractor shall not copyright any material, or product or patent any invention developed under this agreement. The Department will have the right to visit the Contractor for inspection of the work, drawings, reports, and/or IT application code at any time. Notwithstanding other terms of the contract, nothing herein shall be construed as prohibiting the Contractor from providing similar services and commodities to others.

Hope this helps,
Mavis

Vicki Bradford
05/11/01 02:53 PM

To:
cc:
Subject:

Re: ??

Mavis Georgallis/C

Patricia Phillips
05/11/01 07:04 AM

To:
cc:
Subject:

Re: ??

Vicki Bradford/C

Vicki Bradford
05/10/01 05:54 PM

To:
cc:
Subject:

??

Patricia Phillips/C

I think Mavis may have one. But right off hand I can't think of one.

Mavis: Do you have a contract as described below? Vicki ----- Forwarded by Vicki Bradford/CO/FDOT on 05/11/01 03:00 PM -----

do you know of a contract that has some language in it about vendor developed code becoming our property on completion? Vicki

Vicki Bradford
08/20/01 02:36 PM
To:
cc:
Subject: Mavis Georgallis
Re: ARCIS and V

What's the bottom line on this? vb----- Forwarded by Vicki Bradford/CO/FDOT on 08/20/01 02:46 PM -----

"Mike Cohen"
<mike.cohen@yangen
terprises.com>
08/17/01 03:39 PM

To: <mike.cohen@yangen
terprises.com>
cc: <ralph.thompson@yangen
terprises.com>, <lowell.weaver@yangen
terp
<mavis.georgallis@dot.state.fl.us>, <nelson.hill@dot.state.fl.us>, <vicki
<james.hopper@yangen
terprises.com>
Subject: Re: ARCIS and V

As referenced in the correspondence from Jim Hopper to Mavis Georgallis on 12/11/00, ARCIS is a middleware portion of the CetiQ product, which has been scheduled for release in December, 2001. According to the information we have to date, ARCIS client is Windows 2000 compliant. We are checking with our partner to confirm that the ARCIS Server component is Windows 2000 certified as well. As soon as we find this out, we will let you know. If you would like to request for Windows 2000 certification of the ARCIS Server prior to the December 2001 release date of CetiQ, we will put that request into our partner.

Best regards,
Mike Cohen
Section Manager, Technical Education Services

Yang Enterprises, Inc.
Ph: (407) 365-7374
Fx: (407) 365-2650
mike.cohen@yangen
terprises.com
www.yangen
terprises.com

----- Original Message -----

From: <windy.marshall@dot.state.fl.us>
To: <yel@yangen
terprises.com>
Cc: <ll.yang@yangen
terprises.com>; <tim.yang@yangen
terprises.com>; <ralph.thompson@yangen
terprises.com>; <lowell.weaver@yangen
terprises.com>; <jim.hopper@yangen
terprises.com>; <mavis.georgallis@dot.state.fl.us>
<nelson.hill@dot.state.fl.us>; <vicki.bradford@dot.state.fl.us>
Sent: Thursday, August 16, 2001 1:37 PM
Subject: ARCIS and Windows 2000

> Please confirm the certification or compatibility of ARCIS with the Windows

> 2000 operating system.

> We requested written status of ARCIS compatibility with Windows 2000 on
> 11/28/00. The last correspondence we received was from Jim Hopper to
Mavis

> Georgalis, with copies to Lowell Weaver and Tim Yang, on 12/11/2000. A
> copy of the memo is attached, below.

> Thank you.

> (See attached file: LetterFD.doc)

Vicki Bradford

09/14/01 07:20 AM

To:

cc:

Subject:

Mavis Georgalis
Nelson L Hill/CC
Re: Notes from

yes, but if there is a need for Professional services hours, they will still need to go thru me for prior

authorization to work....

I'll set up some time in a week or two. I'd appreciate the PO info today if possible.

thanks, vicki

Mavis Georgalis

09/13/01 05:12 PM

To:

cc:

Subject:

Vicki Bradford/CC
Nelson L Hill/CC
Re: Notes from

Vicki --

In reference to the third "bullet" under #2 -- I don't think you mean that the Districts must go through you
and Bud for EDMS services -- I think we discussed that the Districts were to be cautioned not to contact
Yang Enterprises for services unless preapproved. Since it is the construction personnel that Yang is
contacting (and we have already addressed this problem with them), I think Nelson had recommended
that the DISMs be made aware of the problem at a DISM meeting rather than by written notification.

The invitation is still good -- let me know when it would be good for you to come down for a "hands-on"
introduction to EDMS.

Mavis

Vicki Bradford

09/13/01 04:43 PM

To:

cc:

Subject:

Nelson L Hill/CO/

Notes from our m

I want to be sure I have everything straight in my mind that we discussed. The following is a summary with action items:

1. Nelson will be moving Special Technology section under Applications. This will better facilitate the integration of enterprise applications for the DOT. In addition to the reorg of districts to OIS, this will provide a more logical structure.

2. Nelson discussed our relationship with Yang for EDMS.

Communication between Yang and DOT will be handled by Vicki except for normal maintenance requests under our Maintenance Agreement. Vicki will sign purchase orders and other purchasing documents. Nelson has already discussed this with Yang. Maintenance Agreement - Windy, Lance, and Dale are the only DOT staff that should be contacting Yang for maintenance calls under our agreement. All communication will be done via email, and a standard email template should be used that reiterates that the request is within the bounds of the maintenance agreement. Mavis - can you communicate this to these 3 folks? Professional Services - Any work outside the Maintenance Agreement (billable hours, etc) must be specifically authorized by Vicki in advance and in email. Nelson has already discussed this with Yang. Vicki has asked Bud (District Coordinator) to remind district staff that they must go thru Vicki for EDMS Professional Services work authorization.

3. There is a concern about the invoice from last fiscal year. Yang is to provide information to Nelson on a list of issues before the invoice can be paid. Since this money is certified forward money, it needs to be addressed and paid before Dec deadline. If a response is not provided soon, we may need to discuss options for retaining the money from last fiscal year's budget.

4. There is a concern about ARCIS upgrade from 7.0 to 7.02. Vicki and Mavis will have a followup meeting to discuss what we need to do to get the needed patches.

5. Mavis - Please provide me a copy of PO# 31932 and any supporting docs. I would also like to arrange a brief overview of the EDMS software. I've seen GIS recently, but not EDMS.

Any problems with this? Did I miss anything?

Vicki

Vicki Bradford

09/18/01 11:04 AM

To:

cc:

Subject:

Mavis Georgallis

Re: Yang - PO (

ok, thanks

Mavis Georgalis
09/18/01 09:14 AM

To:
cc:
Subject:

Vicki Bradford/CC
Yang - PO 03193

Vicki --
I'm forwarding a copy of PO 31932. This work was for D-4. I've checked with John Brozic and he said he thought it was pass-through for work done by HMR. At this point in time, neither John nor I really remember the details.
Mavis

Vicki Bradford
09/24/01 10:37 AM

To:
Wilson Dillmore/D3/FDOT@FDOT
cc:
Hall/CO/FDOT@FDOT
Subject:

Greg Rudzik/CO
BSSO1, BSSO2
Announcement -

In case you all didn't know, the EDMS/GIS staff has been transferred to BSSO and is now one of the enterprise applications teams. We welcome Mavis and her team to BSSO.

Vicki

Vicki Bradford
09/26/01 04:58 PM

To:
cc:
Subject:

Mavis Georgalis
Tim Gray/CO/FI
Re: P.O. 034481

I only signed it. Did it go through Lynn Robinson? She can probably take care of it.... I'm not sure what the process is. Vicki

Mavis Georgalis
09/26/01 02:24 PM

To:
cc:
Subject:

Vicki Bradford/CC
Tim Gray/CO/FDI
P.O. 034480 -- Y?

Vicki --
I just received a call from Tim Gray. He processed the \$270,000 invoice through to the Comptroller and they rejected due to lack of Approval for Advanced Payment. Since this payment is for Software Support and Maintenance for the period July 2001 thru June 2002 approval to pay in advance is required. Did your office request the advanced approval?
Thanks,
Mavis

Vicki Bradford

10/10/01 10:39 PM

To:

cc:

Subject:

Re: Introduction

do either of you know who this is? please let me know if this package can be located... thanks, Vicki

----- Forwarded by Vicki Bradford/CO/FDOT on 10/10/01 10:51 PM -----

"Jim Hopper"

<james.hopper@yangenterprises.com>

genterprises.com>

10/09/01 12:23 PM

Subject:

Cohen" <mike.cohen@yangenterprises.com>

cc:

To:

<vicki.bradford@yangenterprises.com>

Re: Introduction

Vicki... In response to your request. YRI has received on 10/03/2001 confirmation

of receipt of the package. It was received by FDOT's Harry L. Moore.

Please confirm that you have found the package when you return to work on

the 15th.

Thanks,

Jim Hopper

----- Original Message -----

From: <vicki.bradford@dot.state.fl.us>

To: <james.hopper@yangenterprises.com>

Cc: <Ralph.Thompson@yangenterprises.com>; <ye@yangenterprises.com>;

<nelson.hill@dot.state.fl.us>

Sent: Friday, October 05, 2001 11:17 AM

Subject: Re: Introduction

> James, one more request. Can you let us know how you all sent the package

> (UPS, Fed Ex, etc) and the info needed to track down who might have signed

> for it? thanks, Vicki

> ----- Forwarded by Vicki Bradford/CO/FDOT on 10/05/01 11:28 AM -----

Vicki Bradford

To:

james.hopper@yangenterprises.com

10/04/01 12:37

cc:

Ralph.Thompson@yangenterprises.com, ye@yangenterprises.com,

PM

Nelson L Hill/CO/FDOT@FDOT

Subject: Re:

Introduction(Document link: Vicki Bradford)

> Jim, I have asked Raye Hall to contact you and set up a meeting for us,
> including Nelson. We would like to hear about the pricing strategies you

> mention below.

> Also, I need assistance with something, please. Nelson and I both received

> a letter dated Sept 28 regarding upgrades for Arctic. It was addressed to

> Mavis Georgalis in room 207 Rhyme. I don't know where the problem is,

> but we can not locate a package from your company.

> Room 207 is Nelson's old office, which is no longer being used. The

> correct address would be room 235, which is our receptionist's area.

> Could

> You please change the address for any future deliveries? I have looked

> around and can't find anything out of place. Also, can you re-send us the

> upgrades to the above address as soon as possible? We are anxious to get

> the upgrades.

> thanks for your help.

> Vicki

> "Jim Hopper"

> <james.hopper@yangentexp

> Bradford" <vicki.bradford@dot.state.fl.us>

> rises.com>

> Thompson" <ralph.thompson@yangentexp.com>

Subject:

cc: "Ralph

To: "Vicki

10/02/01 09:20 AM

> Dear Ms. Bradford:

> Mrs. Yang, Yang Enterprises, Inc. CEO, has asked me to contact you,

> introduce myself, and discuss with you, an item that I have been

> attempting

> to review with Mr. Nelson Hill.

> By way of introduction, my name is Jim Hopper, and I am Business Manager

> for Yang Enterprises, Inc. I have been involved with the FDOT/YEI

> subcontract from its inception.

> I work closely with Mr. Ralph Thompson, Yang's Vice President, with whom I

> believe you have been in contact.

> A few months back, Mrs. Yang and Mr. Thompson met with Mr. Hill, and one

> of

> the topics of discussion was that of "pricing strategies" for the FDOT

> ARCS Applications. Mr. Hill indicated he would like to explore options

> of a "per seat" pricing rather than an "applications pricing" as currently in

> place.
>
> I have not been able to have further conversations with Mr. Hill
> pertaining
> his ideas and desires, and thought perhaps we might pursue.
> I would appreciate your inputs, and look forward to hearing from you.
>
> Jim Hopper
> 407-365-7374
>
>
>

Vicki Bradford
10/12/01 06:18 AM

To:
cc:
Subject:

where did you find it?

Mavis Georgallis

10/11/01 04:00 PM

To:
cc:
Subject:

Received this afternoon at 4:00, CDs for ARCIS version 7.2. No information as to patches or fixes was included. The CDs are labeled "CEYONIQ, Edition 04/2001 - 01."

We will test load and advise.

Mavis

Vicki Bradford

10/16/01 01:44 PM

To:
cc:
Subject:

Mavis, Carole is bringing you a copy of a letter from Yang concerning licenses for 7.1 of Arcis (to expire Oct 18.) Can you shed some light on this? call if you prefer. 414-9106.

Vicki Bradford

11/09/01 10:59 AM

To:
cc:
Subject:

Mavis Georgallis,
Steve Fers
unpaid Yan

Nelson, unless you've received something in the last day or two, I assume we still have not received a response from Yang on your inquiries related to the invoice for which we certified forward funds from FY 2000/2001. We are about to lose the opportunity to pay this invoice with these funds since the deadline for completion of payment is 12/31/01. I propose that we determine which items on the invoice are not in question and pay that amount. That seems to be the only course of action at this time for us.

Mavis - can you please meet with me and help me review the invoice and the concerns? I can then pass it by Nelson and Steve Ferst before processing the partial payment. Early next week would be great if you can schedule some time for us.

thanks! Vicki

thanks! Vicki

Vicki Bradford

12/03/01 03:21 PM

To:

cc:

Subject:

Mavis Georgallis
Nelson L Hill/CC
Re: YANG -- Su

I have left Richard a message.

vicki

Mavis Georgallis

12/03/01 02:42 PM

To:

cc:

Subject:

Bradford/CO/FDOT@FDOT

Steve Ferst/CO/

YANG -- Suite 4c

Richard Vickers, D-7 General Counsel (813-975-6491) just called and left a message. Inasmuch as you have asked that I not provide information concerning the above, I would very much appreciate if one of you could respond to Mr. Vickers.

Thanks,
Mavis

Vicki Bradford

12/12/01 08:30 AM

To:

cc:

Subject:

Mavis Georgallis
Nelson L Hill/CC
Re: EDMS softw

I know we need to get back to business, but I'd like to delay another week or so while we continue to work thru all the time consuming issues with Yang right now (the injunction issue, the invoice issues, etc) How about after the holidays?

Mavis Georgalis

12/10/01 03:24 PM

To:

cc:

Subject:

EDMS software

Nelson L Hill

My we please schedule a meeting to discuss current status of EDMS software and possible future approaches. I believe if we could schedule it here at our office, we would be able to demonstrate some of the critical factors.

As you can see from the attached e-mail, "the natives are becoming restless" about the continued need for installation of client software.

Thanks,
Mavis

----- Forwarded by Mavis Georgalis/CO/FDOT on 12/10/01 03:12 PM -----

George Tedder

12/10/01 03:01 PM

To:

cc:

McKishnie/D7/FDOT@FDOT, Cynndi Pandarvis/D5/FDOT@FDOT, Edu
Alvarez/TP/FDOT@FDOT, Glenn Mans/SW/FDOT@FDOT, Gran
Jeff Cook/D1/FDOT@FDOT, Jennifer Andres/TP/FDOT@FDOT,
Hess/CO/FDOT@FDOT, Karla J Furney/D7/FDOT@FDOT, Maria E R
Georgalis/CO/FDOT@FDOT, Melinda Ralnwater/D2/FDOT@FDOT, P
Davis/D2/FDOT@FDOT, Rachel Panchookkian/TP/FDOT@FDOT, Regi
Kindred/D4/FDOT@FDOT, Robert G Anderson/CO/FDOT@FDOT, Ro
Borden/TP/FDOT@FDOT, Steve Carter/D3/FDOT@FDOT, Steven Lar
Nunery/D5/FDOT@FDOT, Stu Aasen/D6/FDOT@FDOT, Thomas A F
Turberville/D4/FDOT@FDOT, Tooraj T Nowzamani/TP/FDOT@FDOT,
Marshall/CO/FDOT@FDOT

Subject:

Re: Teleconfer

John:

Can you please add "Browser Version Timetable" to the EDMS section for discussion during the teleconference? The State Technology website states (as of earlier today) that the roll-out will be in December 2001, however, as of our last teleconference there was still a fatal flaw (the ability to delete documents) that was preventing implementation. The reason that I am so interested in the browser-version is because over 2/3 of the SMO only needs read/print rights for EDMS, which will not require full installation of ARCIS once the browser-version is running.

The following are the items that I am interested in:

Nelson Hill's recommended course of action regarding "delete flaw". Are "we" going to fix the flaw, or

is the software designer? When?

Anticipated browser-version implementation date. Do we have a firm date?

Training (will there be a on-line tutorial, formal training, or will it be learn-as-you-go?)

Once the browser version is available, will there be an e-mail sent to all DOT employees telling them of the web-site? If not, how do we intend to inform the non-ARCIS user?

Thanks.

George Walter Tedder III
Quality Systems Analyst Engineer
Florida Department of Transportation
State Materials Office
2006 N.E. Waldo Road
Gainesville, FL 32609-8901
SC - 642-3139
PH - (352) 337-3139
Mobile: (352) 339-1468
FAX - (352) 334-1658
e-mail: george.tedder@dot.state.fl.us

John Corley

12/10/2001 02:23 PM

To:

Patricia Proch/D
Georgalis/CO/CFDOT@FDOT, Steve Carter/D3/CFDOT@FDOT, Windy J
Mans/SM/CFDOT@FDOT, George Tedder/SM/CFDOT@FDOT, John C
Anderson/CO/CFDOT@FDOT, Thomas A Robinson/CO/CFDOT@FDOT,
Nunnery/D5/CFDOT@FDOT, Ronnie Klein/D6/CFDOT@FDOT, Brian M
Borden/TP/CFDOT@FDOT, Melinda Rainwater/D2/CFDOT@FDOT, Mark
Hardee/TP/CFDOT@FDOT, Tom R Turberville/D4/CFDOT@FDOT, Jeff
Andres/TP/CFDOT@FDOT, Eduardo Caballero/D4/CFDOT@FDOT, Rad
Alvarez/TP/CFDOT@FDOT, Cynidi Pendarvis/D5/CFDOT@FDOT, Jan D
Anderson/CO/CFDOT@FDOT, Richard W Kindred/D4/CFDOT@FDOT, S
Hernandez/TP/CFDOT@FDOT, Vivian Laurence/TP/CFDOT@FDOT, Stu
Furney/D7/CFDOT@FDOT, Grant G Young/D7/CFDOT@FDOT, Phillip G

cc:

Subject

Teleconference

Tomorrow's teleconference is between 1:30 - 3:30 - # local 922-0738 or Suncom 292-0738.

Due to agenda links and common information to share, we're combining both the CDMs and SiteManager teleconference.

CDMS Items:

Common Items:

1. Consultant Access to Network
Metatrame
VPN

SiteManager Items:

1. Verifying correct data on Contract Activation

2. Use of EED

3. Status of Class 1 Conversion

4. Status of SiteManager 3.0 Upgrade

EDMS

1. Update to Spec Section Attribute

2. Discussion concerning attribution of Project Engineers Material Certification

John Corley
Construction Office
850-414-4156
SC 994-4156

Vicki Bradford
12/12/01 03:23 PM

To:
cc:
Subject:

Please review and comment asap. I would like to send this to Yang:

To: Jim Hopper at Yang -

Rather than ask for clarification again and wait on an email response, this note is to document the information you provided me on the phone last week and confirmed again yesterday. I am also restating again several issues that have been discussed in various meetings:

The following is my understanding:

Yang submitted invoices for services to DOT in April (dated April 13) for the months of Sept 2000 through March 2001. Nelson Hill, and perhaps Mavis, discussed with representatives from Yang, DOT's concern about some of the items that were billed, in particular those that appeared to be maintenance work that should have been covered under our maintenance agreement. A list was provided with the line items in question in May 2001, and clarification was requested in email and in the discussion. Nelson Hill pointed out that all billable services must be clearly authorized in writing before beginning work. All parties agreed this would greatly reduce the confusion on the billing for services.

Another meeting was held with the Yangs, Steve Ferst of DOT Legal, myself, and an attorney for Yang in August. Several topics were covered, but Nelson and I reiterated the need for a prompt response to our inquiry on the unpaid invoices so that payment processing could be completed before the December deadline for certifying forward funds for last fiscal year. Nelson again stated that all services work would be specifically authorized in email to avoid potential confusion, and at this meeting named me (Vicki) the point of contact for all communication for the contracts, including the authorization in writing for services work. Mr. Yang mentioned commitments for the following 3 weeks, and said a response would be sent to us shortly after that.

On December 3, I received a copy of the response to our billing inquiries (Sept 2000 only) signed by Mike Cohen (I think, signature is not clear) for Tyn-Lin Yang. Nelson and I both were confused by language used throughout the document pertaining to the maintenance agreement. For example, "FDOT had not paid the maintenance fee; thus, it did not receive the upgrade software, which would have supported the FDOT's scanner...." I spoke with you during the week of Dec 3 to clarify if Yang billed for the work because the maintenance had not been paid, or if the work was not covered by the maintenance agreement. You said that you believed the work was not covered by maintenance regardless of whether the

maintenance agreement had been paid, and you agreed to confirm this with the Yangs and let me know. In addition, you asked if the response for September's invoice was an acceptable approach before continuing with the other invoices. I said that I would confirm that it was satisfactory with Nelson and let you know because additional responses may not be required. I also asked if there were any outstanding charges that had not been submitted to DOT (not the first time this has been asked). You stated that you believed that we had all of the outstanding invoices.

On Dec 11, Nelson and I called you so that Nelson could get clarification on the billing concerns and make a final decision on paying the outstanding invoices. We asked for email confirmation on the earlier discussion pertaining to the maintenance agreement (previous paragraph) and that there are no outstanding invoices. You said you were going to speak to Mrs. Yang and get back to me. About an hour later, you called to say that I needed to send you a request in email asking for clarification about the Sept response in regard to maintenance. You also said there may be additional invoices after all, but seemed unclear.

In case there is any confusion, I am using this note to reiterate the following:

Any communication between DOT and Yang will be done through me (Vicki), except help support for work covered under our maintenance agreement, which will come from Windy, Lance, or Dale.

Any billable services will be authorized in email by me (Vicki) with an agreed upon number of hours.

For authorized services, please send a copy of the email authorization with the invoice. Invoices must be submitted in a timely manner, no more than 30 days after the completion of the work. If there are any invoices still outstanding from last fiscal year (Before July 1), I need to be notified immediately.

Unless I hear back from you on any of this information, I will assume confirmation.

Vicki

E-mail from Vern Danforth:

Vern Danforth

11/08/00 09:16 AM

To:

cc:

Subject:

Mavis Geor
Windy Marshall/
YEI's Support to

----- Forwarded by Vern Danforth/CO/FDOT on 11/08/00 09:04 AM -----

Mike Cohen

<mike.cohen@yangs

nterprises.com>

11/08/00 08:45 AM

To:

cc:

Subject:

Vern Danforth/CC
YEI's Support to

Vern,

Dave Steding, our contact from Siemens/CE, just informed us about your phone call to him, and he forwarded your e-mail to the CE help desk in Germany to us.

YEI and Siemens/CE have a business alliance partnership agreement. It is

YEI's

contractual responsibility and obligation to provide training and first line technical support to the ARCIS product line in the United States. Unless the contract between YEI and Siemens/CE is terminated, we are and always will be your contact for technical support. This contract coordination between our partner, the product owner, has already been addressed with Mavis. We understand your concerns regarding the future of ARCIS. They are the same as Mavis', and we have already responded to her in this regard. In the

meantime,

please be aware YEI is a partner with Siemens/CE, not just a VAR/reseller for the ARCIS product line. Both YEI and Siemens/CE can not violate our contract agreement. In the future, please follow the proper channels by contacting YEI for any technical support or issues related to ARCIS. As always, we work hard to

support our customers. What kind of support were you looking for in your E-mail

will

to the CE Help Desk that YEI can not provide? We would like to know as we will be happy to help you. We will forward third line support (R&D) requests

which

are beyond our control or questions about the ARCIS product which we do not have

information on to our partner, and in fact, we provided a log with ticket numbers to Mavis in an E-mail on 10/24/00. There is no hold back from YEI.

We

will respond to our customers in a timely manner. The E-mail that you sent to

the CE help desk took 5 steps to reach us as it was routed from the CE Help Desk

to

to CE Operations Management; to Treev-Operations Management; to Treev's Regional

Manager; and finally routed to us. The proper channel is to solely go through

YEI as it is ultimately our responsibility to respond. The request to CE from you raised confusion with CE regarding how to respond. In the future, in order to get responsive support, please contact me at the YEI Help Desk.

We believe that our partner agreement provides the most benefit to both parties from the business aspect - let the partners do their job while the product owner concentrates on the software development. We believe you understand this support

setup very well since you have been an Intergraph employee for years. We now provide the training to other ARCIS customers as we stated to Mavis in an E-mail on 7/13/2000. In addition, CE and Yang are discussing and strategizing about a

joint venture for software development of CE's products and professional services, including training. This indicates a great future for the support of ARCIS.

In your E-mail to Dave Steding, you stated that no one from FDOT has seen anyone

from Siemens in over two years. This point needs some clarification. Prior to July, 2000, Siemens was the ARCIS product owner for the U.S. Our contract with FDOT was just executed in Feb. '99, and YEI and Siemens executives met with Mavis on several occasions in Tallahassee following the contract execution and

even once early this year at our office in Oviedo. Therefore, I don't understand why you say it has been over 2 years. A meeting with the product owner will need to be coordinated with us, and we would be happy to go to Tallahassee. Please be aware that YEI has not yet received the official contract assignment request from Siemens to CE/Treew. We have provided CE information to you in the past as a courtesy to let you know we have direct support from the ARCIS product owner in order to provide a better response to our customers. Siemens had the exclusive rights to the product prior to 8/1/00

and still has a responsibility to YEI regarding our contract with FDOT. The CE/Treew entity still does not officially exist.

There also seems to be confusion about the scheduling of our resources, specifically Bill and Clint. Mrs. Yang is the only person who is authorized to schedule Bill and Clint. Please coordinate with Mrs. Yang in regards to these matters.

In regards to the E-mailed agenda items.

Yes, we have developed an EDMS system, which is designed for small businesses/workgroups. The system uses third party software (not ARCIS) for the scanning, indexing and viewing. The most significant points are that YEL's EDMS does not provide a sophisticated storage management like ARCIS does, and it is not designed for enterprise wide implementation due to time constraints for development and testing. This program is available to everyone and is not limited to FDOT CEI consultants. If Mavis has no problem using time on the week of 11/13, we can have Bill demonstrate our EDMS to you.

Items 12, 13

You mentioned the Export Query and View program briefly in the 8/15 meeting. We asked you to provide more information on this issue. On 8/18, we received your memo addressing the requirement. In your memo, you did not request either a proposal or estimate from us. It was a miscommunication; we treated it as information only and were under the impression that you might not need it any more or otherwise that you would let us know if you did.

Item 18

The information in regards to CE/Treer has already been addressed to Mavis, and she has been kept abreast of the situation from time to time. Please check with Mavis if you require more information on this subject.

Items 23, 24

We were under the impression that Lance is the one who is going to handle the database cleaning. In fact, this is Mavis' call to make the decision. If we are the one designated by Mavis to do the job, we will coordinate with FDOT for this task. Also, we stated in our last e-mail that Clint will not be available for the week of 11/13. If we need to schedule another time for Clint to go over the programming issues, please let Mrs. Yang know as soon as possible. If you have any more questions, please contact me.

Regards,

Mike Cohen

Section Manager, Technical Education Services

Yang Enterprises, Inc.

PH: (407) 365-7374

FX: (407) 365-2650

mike.cohen@yangenterprises.com

www.yangenterprises.com

Vern Danforth

11/08/00 10:13 AM

To:

cc:

Subject:

Mike Cohen <m
Mavis Georgalis
Lance Peterson/CO/FDOT, John E Matthews/CO/FDOT@FDOT
Re: YEI's Supp

Mike,

Please let me acknowledge the points in your lengthy email message and reply where necessary:

1. YEI is by contract the first line of support for Arcis issues.
2. YEI is a partner not just a VAR/Reseller of Arcis.
3. Arcis change requests and trouble requests should be logged with YEI.
4. YEI has a partner agreement with CE/Siemens for future development and marketing of Arcis.
5. YEI and CE have no official contract (of any kind) in place to date. - This is a contradiction to number 4
6. The standalone EDMS that was developed (and paid for by FDOT) is "available to everyone and is not limited to FDOT CEI consultants".
7. Yang is still not sure if we asked for a proposal on the "Export Query and View" program. -Yes, FDOT did and we are still waiting for a response.
8. The integration of the Arcis and Treev application is unknown at this time. But, it is a relevant topic.
9. The data migration resource issue will be determined by Mavis when time permits.
9. Client is not available the week of 11/13/2000. -Please let me reiterate from a previous email "It was my understanding, he was coming the week of Nov. 13th. If something has changed, please make sure that Bill is prepared to bring all the mentioned code and documentation that Yang has developed for the FDOT EDMS project for our review."

Sincerely,

Vern E. Danforth, P.E.

Florida Department of Transportation

Office of Information Systems

Specialized Technology

Other E-mails:

KSO@angecity@aol.com

09/17/01 02:25 PM

To:

cc:

Subject:

Rochelle.Will@dot.state.fl.us

Mavis.Georgalis@

Yang Enterprise

Mavis,

Steve said that I should let you know about Yang Enterprise contacting me a few times.

Mike with Yang Enterprises called me about 2 weeks ago and asked me a few questions about the program I am using to scan documents for the DOT and if it is working and the name of the program. I did not tell them the name or the process in which it works. I told him that he could contact rochelle will of the DOT and ask her anything he needed to know. then I called rochelle to let her know. she tells me that he did call her a few days later and she told him to contact the main office in tallahassee with any questions.

today I got another call from him asking if my program is still working, the name of it, how I connect to the Dept's ftp site and asked if I knew that it was secured now and needed a name and password to enter it. I told him no I did not know how it connected (although I know it connects to the ftp site) and I told him I didnt know about the password either (even though I do have a username and password) he says that he will call later on in the week with some other questions.

I dont really know what else I can tell him and I dont really want to answer his questions to begin with. I think that it is a confidential thing between our company and the Department how we do our job and therefore I will not answer his questions.

If you have any questions then please call me or respond to this email.

thank you,

michele davis
keith & schars, p.a.
386-775-1616

Lisa G. Collins

----- Forwarded by Lisa G Collins/CO/FDOT on 03/21/02 02:37 PM -----

Rita Hebert

03/21/02 01:55 PM

To:

cc:

Subject:

Lisa G Collins/C

034480, Yang E

Just a reminder that the subject Purchase Order for Software Maintenance expires 06/30/02.

We are close to the end of the fiscal year, and the Procurement Office will be extremely busy; therefore, if you have any Purchase Order/Contract requests to begin 07/01/02 please submit them as soon as possible to prevent any delays in needed commodities/services. Thanks, Rita

Rita Hebert, Procurement Office
414-4482, SC 994-4482, Burns Bldg., Room 481
CT920RH, rita.hebert@dot.state.fl.us

Vicki Bradford
03/18/02 02:31 PM

To:
cc:
Subject:

Lynn Robinson/
Yang expenditur



Yang expenditures.xls

Auditor's Note: Spreadsheet shows expenditures by year to Yang. See Miscellaneous tab in work papers for a

copy of the spreadsheet.

"Tina Sutton"

<tinsutton@plangraphics.com>

To:

cc:

<jantenucci@plangraphics.com>

Subject:

07/27/01 05:20 PM

Ms. Georgalis will be arriving by way of Delta Airlines in Orange County, LA @ 8:22pm on flight # 1445, August 1, 2001.

She will be staying at the Radisson Hotel until Friday morning, August 3, 2001

She will be departing by way of Delta Airlines @ 8:55am on flight # 1938

Mavis,

If you noticed, I put your flight #'s down so you wouldn't have to hunt them down. I will fax you a copy of the itinerary. Note that they were unable to assign a seat on the return flight, so check in early for a good seat. Happy trails!

Thanks,

Tina Sutton

Plangraphics, Inc.

Frankfort, KY 40601

(502) 223-1501, ext. 2223
tinsutton@plangraphics.com

<mavis.georgallis
Flight arrangements

John wanted me to let you know that you are free to return back to Florida on which ever date you like, whether it be that day or over the weekend. Your choice!

"Tina Sutton"
<tsutton@plangraphics.com>
07/27/01 11:08 AM

To:
cc:
Subject:

Thanks,
Tina Sutton
PlanGraphics, Inc.
Frankfort, KY 40601
(502) 223-1501, ext. 2223
tsutton@plangraphics.com

"Tina Sutton"
<tsutton@plangraphics.com>
10/31/01 09:48 AM

To:
cc:
Subject:

<mavis.georgallis
Your KY trip!

Good Morning Lady! I hope all is doing well! Will you do John the honors and have dinner with him tomorrow night around 7:00pm? I look forward to meeting you and hope to hear from you soon! Have a great day!

Tina Sutton
Plangraphics, Inc.
Frankfort, KY 40601
(502) 223-1501, ext. 2223
tsutton@plangraphics.com

Lisa G Collins
04/17/01 04:34 PM

To:
cc:
Subject:

Sonya Dudley/C
Mavis Georgallis
Re: Yang

Sonya, I received the second invoice for Yang on 3/27/01.

Thanks,

Lisa G. Collins

----- Forwarded by Lisa G Collins/CO/FDOT on 04/17/01 04:28 PM -----

Sonya Dudley

04/17/01 04:19 PM

To:

cc:

Subject:

Lisa G Collins/C
Mavis Georgalis
Re: Yang

I wanted to check with you on this interest penalty for Yang and verify the transaction date:

You stated below that a second invoice for Yang on PO 033459 was done on 3/28/01. However, it was not date stamped when received by your office. The invoice date is 9/29/00 which is generating over \$5,000 in interest. I need to know when the invoice was received in your office. I noticed that you signed and dated the invoice 3/27/01. What does this date mean?

Thanks,

Sonya Dudley
General Payment Account Leader
FI907SD
(850) 921-7336
SC 291-7336

Lisa G Collins

03/28/01 02:31 PM

To:

cc:

Subject:

Sonya Dudley/Cc
Yang

The original invoice for Yang Enterprise dated for September was lost in the mail. And second invoice was done on March 28, 2001 for the amount of 250,000.00. If you have any questions please give me a call. Thank-you Lisa G. Collins (414-9115)

Lisa G. Collins

----- Forwarded by Lisa G Collins/CO/FDOT on 05/30/01 04:13 PM -----

Robert L Johnson

05/30/01 03:37 PM

To:

cc:

Subject:

Lynn Robinson/C
Sonya Dudley/Cc
PO's #034177 & 1

I'm sending you both a copy of these vouchers thru inter-office mail today!

Thanks

Robert L. Johnson

Accountant I Tax Level II

921-7333 Suncom 291-7333

----- Forwarded by Robert L Johnson/CO/FDOT on 05/30/01 03:06 PM -----

Sonya Dudley
05/30/01 01:48 PM

To:
cc:
Subject:

----- Forwarded by Sonya Dudley/CO/FDOT on 05/30/01 01:48 PM -----

Sonya Dudley

05/30/01 10:31 AM

To:
cc:
Subject:

Please handle.

Thanks,

Sonya Dudley
General Payment Account Supervisor
(850) 921-7336 / SC 291-7336 / F1907SD

----- Forwarded by Sonya Dudley/CO/FDOT on 05/30/01 10:31 AM -----

Lynn Robinson

05/30/01 10:19 AM

To:
cc:
Subject:

Sonya, please pull vouchers# 02317 & 02318 processed on 4/6/01. These were hand-delivered payments from Mavis Georgalis. The payment amounts are \$24798.39 and \$252701.61. Please send a copy of both payments to Lisa Collins and myself.

Thanks.

Cris Speer

03/27/01 03:08 PM

To:
cc:
Subject:

Can you please update me on what this is all about. Thanks.

----- Forwarded by Cris Speer/CO/FDOT on 03/27/01 03:06 PM -----

Maureen Bradley

03/27/01 02:45 PM

To:
cc:
Subject:

Tom Barry/CO/FT
Cris Speer/FT
Meeting Reques

Mavis Georgalis
Meeting Reques

Sonya Dudley
Mavis Georgalis/
PO's #034177 & 1

Robert Johnson/FT
PO's #034177 & 1

Robert L Johnson
PO's #034177 & 1

671-4401 -- Called to request a meeting on an emergency basis re: Yang Enterprises contract w/ DOT. Reps met w/ Nelson Hill and Mavis Georgalis and were told the non-payment issue would be taken care of. Tom Feeney is the General Counsel representing Yang. Mr. Bradshaw wants to meet with you or Cris as soon as possible. Do you want to meet or have Cris handle? Your calendar is booked solid tomorrow.

Maureen W. Bradley
Office of the Secretary
Department of Transportation
850/414-5205 or SC 994-5205
maureen.bradley@dot.state.fl.us

Diana K Trahan

02/19/01 01:11 PM

To:

cc:

Subject:

Howard, please change the function codes on the above two purchase orders:

C02693 From 119 to 148
033120 From 395 to 393

Thank you.

Diana K. Trahan, CPPB
FDOT - Procurement Office - MS 51
Ph: 850/921-7365 SC: 291-7365 Fax: 850/488-8102
User ID: CT920DT E-Mail: diana.trahan@dot.state.fl.us
WORK HOURS: MONDAY THRU THURSDAY 7:00am to 5:30pm

John Corley

12/03/01 04:25 PM

To:

Patricia Proch/D
Georgalis/CO/FDOT, Steve Carter/D3/FDOT, Windy I
Mans/SM/FDOT, George Tedder/SM/FDOT, John C
Anderson/CO/FDOT, Thomas A Robinson/CO/FDOT, Nunnery/D5/FDOT, Ronnie Klein/D6/FDOT, Brian M
Borden/TP/FDOT, Melinda Rainwater/D2/FDOT, Jeff C
Hardee/TP/FDOT, Tom R Turberville/D4/FDOT, Eduardo Caballero/D4/FDOT, Rachel Panchookian/TP/FDOT
Pendarvis/D5/FDOT, Jan Davis/D3/FDOT
cc:
Jim Johnson/CO
Subject: Injunction of the

Please inform your consultants using the CEI Importer/Exporter module to discontinue its use until further notice. They will have to store the documents on site until such time as a solution can be developed. Please notify them as soon as possible. I will try to have more information for you at the next teleconference on 12/11. Thankz.

John Corley

Construction Office
850-414-4156
SC 994-4156

----- Forwarded by John Corley/CO/FDOT on 12/03/01 04:24 PM -----

Nelson L Hill

12/03/01 04:12 PM

To:

Johnson/CO/FDOT@FDOT, John Corley/CO/FDOT, DISTADI

cc:

Greg Rudzik/CO
Rebecca Clemans/CO/FDOT@FDOT, Mavis Georgalis/CO/FDOT@FDOT

Subject:

Injunction of the

You may have been notified that Yang Enterprises, the system integrator for our EDMS effort, has filed an injunction against the Department regarding the use of the CEI Importer/Exporter module. We are currently working through this issue with the FDOT General Counsel. Please note that this injunction only applies to the CEI module and does not apply to the overall ARCIS product.

However, until this issue can be resolved through legal channels, it is in the best interest of the Department to immediately discontinue the use and distribution of the CEI module. I am forwarding this note to John Corley who will work with the Construction Office to coordinate the temporary discontinuance of the CEI module with the district construction engineers, CEI consultants, and district EDMS coordinators.

When this issue has been resolved, we will provide immediate notice. Thanks.

Nelson Hill
Chief Information Officer, Florida Department of Transportation
(850) 414-4499 (SC 994-4499)
Fax: (850) 410-5522 (SC 210-5522)
Userid: SS942NH Internet email: nelson.hill@myflorida.com

Lance Peterson

07/20/01 09:24 AM

To:

cc:

Subject:

"Bill Dean" <bill.
Mavis Georgalis
Re: Arcis Suppc

Bill -

Thanks for your prompt attention to my questions.

Lance

"Bill Dean"
<bill.dean@yangente
rprises.com>

07/20/01 09:10 AM

To:

cc:

<mike.cohen@yangenterprises.com>

Subject:

Re: Arcis Support

Lance,

The hidden attribute problems has been identified and is fixed in the next release (version 2.2), expected out later this quarter (it's in test phase now).

Bill

----- Original Message -----

From: lance.peterson@dot.state.fl.us

To: bill.dean@yangenterprises.com

Cc: mavis.georgalis@dot.state.fl.us ; mike.cohen@yangenterprises.com ;

windy.marshall@dot.state.fl.us

Sent: Tuesday, July 17, 2001 14:39

Subject: Arcis Support Maintenance

Bill -

Included below is a follow-up I sent to Steve a couple of weeks ago. Everything from the May 16 email was addressed except:

Item #5 - recommended hardware configurations for the Arcis Web Server

and

Certification that Arcis Web 2.1A.10 will work with Arcis(NT) v7.2.

Thanks for you attention to this.

Lance Peterson
Peterson Consulting / Florida Department of Transportation
Office of Information Systems, Specialized Technology
605 Suwannee Street, Mail Station 86
Tallahassee, FL 32399-0450
850-488-0072

Lance Peterson

----- Forwarded by Lance Peterson/CO/FDOT on 07/17/01 02:33 PM -----

To: steve.oswald@yangenterprises.com
cc:
Subject: Arcis Support Maintenance

Steve -

I am following up on two items from the email below that are still outstanding, specifically -

1. Have you received a letter from the Arcis people that Arcis-Web 2.1A.10 is tested and certified to work with Arcis (NT) V7.2?

2. Have you received recommended Web Server hardware configurations and optimizations that would be specific to FDOT's proposed deployment of the Arcis Web Server?

Thanks,

Lance Peterson
Peterson Consulting / Florida Department of Transportation
Office of Information Systems, Specialized Technology
605 Suwannee Street, Mail Station 86
Tallahassee, FL 32399-0450
850-488-0072

----- Forwarded by Lance Peterson/CO/FDOT on 06/22/01 02:40 PM -----

Steve Oswald
<steve.oswald@yangenterprises.com>

05/16/01 04:38 PM

Please respond to Steve Oswald
<steve.oswald@yangenterprises.com>

To: Lance Peterson/CO/FDOT@FDOT
cc: Mavis Georgalis/CO/FDOT@FDOT, Bill Dean <bill.dean@yan
Marshail/CO/FDOT@FDOT, Ralph Thompson <ralph.thompson@yangente
<ll.yang@yangenterprises.com> @ INTERNET, Mike Cohen <mike.cohen@

Subject: Fw: Arcis Support Maintenance

I will be receiving a written confirmation letter that will state the following: Arcis-Web 2.1A10 is tested and released with Arcis (NT) V7.2. The official release have been available since 10/2000. I will mail this confirmation letter to you as soon as I receive it.

I have several responses to your questions concerning Arcis Web Server:

1. Retrieving a hitlist of 290 records takes about 9 seconds using the fat client and about 12 seconds using the Java Applet through the web server. However, it takes the web server 82 seconds to retrieve the same list using the JavaScript client and results in 100% CPU utilization on the web server during the retrieve. Why is there such a performance difference?

Answer #1

Arcis technical support has not found such discrepancies. One possible issue is the lookup of the annotations. Even if there are no annotations per

document, the javascript client will look for one. On javascript, this could be slower. Make the same query using the HTML client and compare. Please let me know the result. I've found that the HTML client seems to be the most responsive.

2. Are there going to be performance issues related to complicated select statements from a web browser. In other words, what performance differences should we expect to see in a query on a single attribute compared to a query on many attributes?

Answer #2
Arcis does no optimization in querying data from the database. A complex query issued through the web client will be as fast as the fat client. But, the refresh on the web client will always be slower than the fat client.

3. Are there performance benchmarks available for the Arcis Web Server? FDOT is interested in comparisons among archive sizes, number of users, and complexity of queries.

Answer #3
No performance benchmarks are available. Performance will depend on the tuning of the database itself and the type of queries the user performs.

4. FDOT's testing to date seems to indicate that creating a hitlist is more resource intensive than returning images, at least as far as CPU time goes. Is this a safe assumption?

Answer #4
This assumption is correct. Building up a query requires database resources. The database is always the bottleneck in any query. Very little CPU time is required to retrieve a document from the archive.

5. Does Arcis have any suggestions on hardware configurations for the Arcis Web Server and optimizing the Arcis Web Server and Microsoft IIS for performance? Based on the testing mentioned above, FDOT is looking at purchasing servers for maximum CPU performance over other considerations. Should this be what FDOT focuses on in selecting web servers for running the Arcis Web Server?

Answer #5
I've submitted a request to Arcis technical support in Germany for recommended Web Server configurations and optimizations that would be more specific to FDOT's proposed deployment. The Arcis Web Server installation and Administration guide gives information on server and client hardware requirements and performance monitoring. You should have a soft copy of this document on the install CD of Arcis Web Server.
Please let me know how I can help you with any other issue you have concerning your Arcis upgrade plans.

Best regards,
Steve

Stephen Oswald

Yang Enterprises

1420 Alafaya Trail

Suite 200

Oviedo, FL 32765

Ph: (407) 365-7374 x137

Fx: (407) 365-2650

Email: steve.oswald@yangenterprises.com

web: www.yangenterprises.com

Lance Peterson

08/02/01 02:05 PM

To:

cc:

"Bill Dean" <bill.
"Mike Cohen" <

<ralph.thompson@yangenterprises.com>, Mavis Georgalis/CO/FDOT@

McGillivray/CO/FDOT@FDOT

Subject:

Re: Arcis Supp

Bill -

The markups are not showing up when displayed in an external viewer - in my case, the Alternative browser plugin.

For the markups and redactions to show up in an external viewer, a new image would have to be created, either by the Arcis Webserver or the Java Client, with the markups superimposed over the document image. When the external viewer option is selected, the Arcis Web cache does have a duplicate of the document image that should be marked-up, but the two images are the same. When using the Java viewer, there is no duplicate. It looks like a second document is being created but it is not getting the markups super-imposed on it.

Lance Peterson
Peterson Consulting / Florida Department of Transportation
Office of Information Systems, Specialized Technology
605 Suwannee Street, Mail Station 86
Tallahassee, FL 32399-0450
850-488-0072

p.s. Please call Windy later this afternoon. She has been trying to get in touch with you all day.

"Bill Dean"
<bill.dean@yangente
rprises.com>
08/02/01 12:52 PM

To: <mike.cohen@yangenterprises.com>
cc: <mike.cohen@yangenterprises.com>
Subject: Re: Arcis Support

Lance,

The option to use the external viewer will still be there... the fix is that the markups go with it.
And, as I said before, the invisible attributes problem is fixed in 2.2.

Bill

----- Original Message -----

From: lance.peterson@dot.state.fl.us
To: Bill Dean
Cc: Mike Cohen ; ralph.thompson ; mavis.georgalis@dot.state.fl.us ;
windy.marshall@dot.state.fl.us ; peter.mcelvray@dot.state.fl.us
Sent: Thursday, August 02, 2001 12:38
Subject: Re: Arcis Support Maintenance - Arcis Web Problem

Bill -

I copied the patch files over, followed your instructions, and the option to use the external viewer is still present. As far as I can tell, the patch files made no difference in how the Java web client works for us. I rebooted the server, cleared "Temporary Internet Files" on my computer, and tried the Java client on a fresh Windows NT install to rule out any kind of problem with the old Java files being cached somewhere.
So, we still need a fix for this problem and the previously reported problem or Attribute Fields showing up even through they are marked as "invisible".

Lance Peterson
Peterson Consulting / Florida Department of Transportation
Office of Information Systems, Specialized Technology
605 Suwannee Street, Mail Station 86
Tallahassee, FL 32399-0450
850-488-0072

"Bill Dean" <bill.dean@yangenterprises.com>

08/02/01 10:26 AM

To: <lance.peterson@dot.state.fl.us>

cc: "Mike Cohen" <mike.cohen@yangenterprises.com>, "ralph.ii

Subject: Re: Arcis Support Maintenance - Arcis Web Problem

Lance,

I am in the process of uploading a patch (A72Patch.zip) for the Java client. It is/will be in the incoming/edms folder.

Stop the web service and replace the web server files with these. Check the registry for a ARCIS Web\ArcisIIS key. If it is there, delete it. Restart the service.

This will fix the external viewer-markup issue.

Bill

----- Original Message -----

From: lance.peterson@dot.state.fl.us

To: bill.dean@yangenterprises.com

Cc: mavis.georgalis@dot.state.fl.us; windy.marshall@dot.state.fl.us

Sent: Friday, July 27, 2001 11:34

Subject: Arcis Support Maintenance - Arcis Web Problem

Bill -

I have a question/problem concerning the Java web client for Arcis Web 2.1:

We will be using the Java client because it provides most of the functionality of the fat client. In particular, the Java document viewer displays redactions when the user views a document.

The problem I have identified is that the Java hitlist has a checkbox "Show document in external viewer". This option will allow a user to view an redacted NCI document in some other viewer, without the redactions. Since we will be using Arcis Web as the client for Arcis 7.2, we have to be able to insure that redactions are preserved when a document is viewed.

Using the Arcis Web Administration tool you can set this option to be checked or unchecked by default, but I cannot determine any way to disable this option.

How can we disable this option in the Arcis Web Java client?

Thanks,

Lance Peterson

Peterson Consulting / Florida Department of Transportation
Office of Information Systems, Specialized Technology

605 Suwannee Street, Mail Station 86

Tallahassee, FL 32399-0450

850-488-0072

Lance Peterson

12/11/00 04:37 PM

To:

cc:

Subject:

Mavis Georgallis
Re: Fw: FDOT

SS942MG Archive - Re: Fw: FDOT Status of Action Items - CE & YEI

<NDL>

<REPLICA 8525681F:006C4241>

<VIEW OF38D46BF5:E8F08834-ON852564B5:00129B2C>

<NOTE OF65CE84F4:44EB1E17-ON852569B2:0075759E>

<HINT>CN=LINGOARCHIVE/OU=CO/OU=M/O=FDOT</HINT>

<REM>Database 'SS942MG Archive', View 'Inbox', Document 'Re: Fw: FDOT Status of Action

Items - CE & YEI'</REM>

</NDL>

Lynn Robinson

06/19/01 08:36 AM

To:

cc:

Subject:

Mavis Georgallis
Re: Yang PO S-

I will need a copy of the IRR before Purchasing will proceed with the change order. In addition, I need a justification for Purchasing as to why we waited until June to purchase this maintenance. Thanks.

Mavis Georgallis

06/19/01 08:25 AM

To:

cc:

Subject:

Lynn Robinson/C
Yang PO S-5501-

Thanks,
Mavis

I am forwarding the IRR over to Nelson for his initials and will send you a copy.

Lynn --
Per the attached, please do a change order on the referenced PO to increase by \$30,000 for a total of \$270,000.

Nelson L Hill

06/19/01 08:12 AM

To:

cc:

Subject:

Mavis Georgallis/
Yang PO S-5501-

----- Forwarded by Mavis Georgallis/CO/FDOT on 06/19/01 08:27 AM -----

Mavis: As we discussed last Friday, please prepare and process the necessary paperwork to increase the amount of PO S-5501-034390 by \$30,000 making the total PO amount \$270,000. This PO is to Yang Enterprises and covers maintenance on software which we ordered in June of 2000.

Nelson Hill

Chief Information Officer

(850) 414-4499 (SC 994-4499)

Fax: (850) 410-5522 (SC 210-5522)

beeper: 877-531-5446 pager email: 8775315446@my2way.com
Userid: SS942NH Internet email: nelson.hill@dot.state.fl.us

To access Clint Curtis's E-mail I accessed Lotus notes, selected File, Database, Open, select LNC0ARCHIVE/CO/M/FDOT, mai101, kn958cc archive.

Steven Nunnery

04/18/01 01:13 PM

To:

cc:

Subject:

Alternate Body F

Clint Curtis/CO/F

Steven J. Nunnery

Daytona Beach Construction

386-254-3709 or Suncom 380-3709

Steven.Nunnery@dot.state.fl.us

FAX 386-740-4240

----- Forwarded by Steven Nunnery/D5/FDOT on 04/18/01 01:13 PM -----

Bill Dean

<bill.dean@yangente

rprises.com>

02/06/01 02:00 PM

Subject:

cc:

To:

Steven Nunnery/I

Alternate Body F

Steve, here's the importer without the messages.

batch.zip

x

Windy Marshall
08/10/01 04:17 PM

To:
cc:
Subject:

Mavis Georgalis
Clint Curtis/CO/F
Re: ARCIS Main

FYI

----- Forwarded by Windy Marshall/CO/FDOT on 08/10/01 04:09 PM -----

"Bill Dean"
<bill.dean@yangente
rprises.com>
08/10/01 04:15 PM

To:
cc:
<ralph.thompson@yangenterprises.com>
Subject:

<windy.marshall@
"Mike Cohen">m
Re: ARCIS Main

I took my server back to the same build that you are using and still could not reproduce the problem.
I'm going to have to go over all of the tables to see where a change could have taken place to change the rights.
Will let you know when I find something.

Bill

----- Original Message -----
From: <windy.marshall@dot.state.fl.us>
To: "Bill Dean" <bill.dean@yangenterprises.com>
Sent: Friday, August 03, 2001 15:05
Subject: Re: ARCIS Maintenance and Support

> Here are both the no_rights and the no_rights_for_user table dumps. You
> did not ask for the former, but in 7.2 with the ability to toggle the
> functional rights, the only reference I know about is in the no_rights
> table. Thanks for any help you can provide.

> (See attached file: no_rights.lst) (See attached file:
> no_rights_for_user.lst)

> Windy Marshall

> Specialized Technology
> Office of Information Systems
> Florida Department of Transportation

> Email: windy.marshall@dot.state.fl.us
> Phone: (850) 921-2195
> Suncom: 291-2195

> "Bill Dean"

> <bill.dean@yangenterp

> <windy.marshall@dot.state.fl.us>

> rses.com>

> <mike.cohen@yangenterprises.com>,

> <ralph.thompson@yangenterprises.com>

> 08/03/01 01:45 PM

Subject: Re: ARCIS

Maintenance and Support

> I have been unable to replicate this. Please send a dump of the
> no_rights_for_users table.

> Bill

> ----- Original Message -----

> From: <windy.marshall@dot.state.fl.us>

> To: <ye@yangenterprises.com>; <bill.dean@yangenterprises.com>

> Cc: <mavis.georgalis@dot.state.fl.us>

> Sent: Thursday, August 02, 2001 10:54

> Subject: ARCIS Maintenance and Support

> > In our testing of ARCIS 7.2, we have found the following issue for which
> we

> > need immediate resolution:

> > A) The functional right "ARCIS PixelViewer: Modifying documents"

> (no_right

> > = "no_pixel_document_modify" in no_rights table) was "turned off" in user

> > administration, i.e. configured so that users who have not been

> > explicitly

> > assigned this right do not have the functionality available to them.

> > B) Turning off the function right failed to prevent deletion and/or
> > modification of document pages from the archive, even when the user does
> > not have delete authorization in the document class.

> > C) In the ARCIS Pixel Viewer when the first page of an NCI document is
> > selected, document edits are grayed out, however when subsequent pages
> > are

> > selected, full edit functions are available.

> > We must be able to block or remove the ability to modify documents
> stored

> > Specialized Technology
> > Office of Information Systems
> > Phone: (850) 921-2195
> > Suncom: 291-2195

File named "heimporterexporter"

The Importer/Exporter was fully developed within a period of a couple of weeks and has not changed substantially since its initial development. It was always intended as a mechanism that FDOT could provide to their outside consultants free of charge.

when they transferred the source code on the Importer/Exporter modules. LeadTools is heavily used in the Vortex program even though Yang had already expended its single license in the original Importer/Exporter viewer product developed for FDOT. A toolkit is required for each product developed. Yang is very bad about proper licensing; at one time they had the entire office (over 20 people were using the same copy of Office 97). They had 15 engineers working on a single copy of Microstation.

Both the Importer/Exporter program and the Vortex program was demonstrated to hundreds of CEI's at the FDOT CEI Conference held in Orlando.

Excel Spreadsheet named "Yang Expenditures - Mavis and Lynn 031802"

Yang Expenditures YTD

MAINTENANCE		PERIOD COVERED	AMOUNT
PO# 034177		7/1/98 TO 12/31/98	\$ 22,500.00
		1/1/99 TO 1/19/99	\$ 2,298.39
PO# 034176		1/20/99 TO 6/30/99	\$ 20,201.61
		2/1/99 TO 6/30/99	\$ 18,750.00
		5/27/99 TO 6/30/99	\$ 3,750.00
		7/1/99 TO 6/30/00	\$ 210,000.00
PO# 034390		7/1/00 TO 6/30/01	\$ 225,000.00
PO# 034480		7/1/01 TO 6/30/02	\$ 270,000.00
			\$ 772,500.00
	Inv dt 3/01		TOTAL MAINT.

SOFTWARE		AMOUNT
PO# 028856	Nov-98	\$ 250,000.00
PO# 030685	Feb-99	\$ 250,000.00
PO# 031647	Jun-99	\$ 250,000.00
PO# 032374	Dec-99	\$ 500,000.00
PO# 033459	Feb-01	\$ 250,000.00
		\$ 1,500,000.00
	1 EDMS Area	
	2 EDMS Areas	
	1 EDMS Area	
	1 EDMS Area	
	1 EDMS Area	

SERVICES		AMOUNT SPENT
PO# 02114	Jul-99	\$ 15,000.00
PO# 029232	8/98 - 12/98	\$ 124,261.00
PO# 030685	2/99 - 6/99	\$ 130,001.00
PO# 030943	3/99 - 6/99	\$ 10,091.00
PO# 031932	9/99 - 10/99	\$ 62,525.00

PO# 031844	11/99 - 12/99	\$	85,600.00
PO# 032553	1/00 - 3/00	\$	96,530.62
PO# 032215	7/99 - 3/00	\$	95,595.54
PO# 033120	4/00 - 6/00	\$	124,880.31
PO# 033646	7/00 - 8/00	\$	41,083.00
		\$785,567.47	

YANG ENTERPRISES, INC.
Engineering & Computer Services

June 13, 2001

Ms. Mavis Georgalis
Manager, Specialized Technology
Florida Department of Transportation
207 Rhyme Building
2740 Centerview Drive
Tallahassee, FL 32301

Subject: FDOT Purchase Order S-5501-034390

Dear Ms. Georgalis:

We have received on June 11, 2001 the FDOT Purchase Order Number S-5501-034390 dated June 01, 2001.

There appears to a discrepancy in Line Item 2, which lists a Software Maintenance Fee for a four (4) month period totaling \$15,000.

You will remember that on March 27th, of this year, Mr. Ralph Thompson of Yang Enterprises, Inc. hand delivered to you personally YEI Invoice Number CI-01-03-0010. This invoice listed \$270,000 for the ARCIS Software Maintenance Fees, due for FY 2001.

Mr. Nelson Hill emailed to Yang Enterprises, Inc. on March 30, 2001 (on which you were cc:) and requested the \$270,000, be re-submitted on an invoice for payment after July 1, 2001, to accommodate FDOT Budget constraints for FY2001. Yang Enterprises, Inc. agreed to Mr. Hill's request and Dr. Yang emailed acceptance of this request back to Mr. Hill on April 2, 2001.

Based upon YEI's compliance to Mr. Hill's invoicing instructions, we assume that Line Item 2 of subject Purchase Order is an error and should be corrected to comply with Mr. Hill's instructions.

I await your response.

Sincerely,

Jim Hopper
Business Manager

Cc: Mr. Nelson Hill

Mrs. Yang

Dr. Yang

Mr. Ralph Thompson

Mr. Thomas C. Feeney, III

1420 Alafaya Trail

Suite 200

Oviedo, FL 32765

Phone: (407) 365-7374

Fax: (407) 365-2650

E-mail: yei@yangenterprises.com

Thomas C. Feeney, III

General Counsel

like FDOT to furnish this to them free-of-charge. On discussions between Georgalis and Yang, Georgalis stated to Yang that it would not be in the best interest of FDOT to develop and provide a system including image storage and library services; that is would become a training and maintenance nightmare. On request of Yang, Georgalis indicated that if Yang, at its own expense, wished to develop and market a low-to-moderately priced EDMS application that would be available for purchase, there should be no conflict.

Subsequently (see e-mail from Mike Cohen dated April 4, 2001), Georgalis was notified by Yang that Yang had copyrighted an EDMS product known as "Vortex." .. 16. Yang developed FDOT's EDMS (with Siemens) as system integrator - based on proprietary document management software (ARCIS) developed by Siemens... 17. FDOT requested Yang to develop two (2) interface applications (later called CBI Exporter and CBI Importer) - FDOT required the two interface applications operate as a set in order to work properly.... It was at all time the intent of FDOT that the application which is the subject matter of the within suit be the property of FDOT (see Contract #PO162, Other Special Conditions, Paragraph 1(C)).

Further, Yang invoiced and received payment from FDOT for the development of software products referred to by Yang as "CBI Exporter" and "CBI Importer". Further, Yang (individually & corporately) were aware that the development of the application for FDOT included all steps necessary to coordinate document image capture with external consultants (see Yang Monthly Status Report, for period June 1, 1999 thru June 30, 1999, Paragraph 5, fourth bullet)... 18. CBI Importer allows FDOT Project Engineers to move documents sent to them by external CBI (using CBI exporter) into the FDOT archive - CBI Importer was developed by Yang and is owned by FDOT.... Yang (individually & corporately) were aware that the development of the application for FDOT included all steps necessary to coordinate document image capture with external consultants (see Yang Monthly Status Report, for period June 1, 1999 thru June 30, 1999, Paragraph 5, fourth bullet). The initial code for that portion of the application referred herein by Yang as "CBI Importer" was developed by Yang for FDOT and subsequently modified and enhanced by FDOT.

Yang invoiced and received payment from FDOT for the development of software products referred to by Yang as "CBI Exporter" and "CBI Importer". Further, that portion of the code referred to herein as "CBI Importer" is used for migrating images from other sources into the FDOT EDMS... 19. CBI Exporter allows external CEIs to transmit construction documents electronically to FDOT - developed and owned by Yang (corporate and personal) - more than 2.5 years developing.... Yang (individually & corporately) were aware that the development of the application for FDOT included all steps necessary to coordinate document image capture with external consultants (see Yang Monthly Status Report, for period June 1, 1999 thru June 30, 1999, Paragraph 5, fourth bullet). The initial code for that portion of the application referred herein by Yang as "CBI Exporter" was developed by Yang for FDOT and subsequently modified and enhanced by FDOT.

Yang invoiced and received payment from FDOT for the development of software products referred to by Yang as "CBI Exporter" and "CBI Importer"... 20. July 20,

2000.FDOT Construction sent letter to Dist Const. Engineers introducing them to Yang and "CEI Exporter, including pricing and CEI contact list was provided to Yang by FDOT.....21 Feb. 8/9, 2000. At FDOT Construction Conference in Orlando, YEI demonstrated the Importer/Exporter and FDOT introduced Yang to CEI consultants and announced EDMS requirements.....22 April 7, 2000.MRG approved Yang's marketing of CEI Exporter to FDOT's CBIS....On request of Yang, Georgalis indicated that if Yang, at its own expense, wished to develop and market a low-to-moderately priced EDMS application that would be available for purchase, there should be no conflict. Subsequently (see e-mail from Mike Cohen dated April 4, 2001), Georgalis was notified by Yang that Yang had copyrighted an EDMS product known as "Vortex." The software herein referred to as "CEI Exporter" was at all times intended to be given freely to FDOT consultants. Inasmuch as approximately 70% of the work product of FDOT is produced external to FDOT's firewall, this is necessary to obtain attributed images of documents for storage in FDOT's EDMS....23 July/August 2000.FDOT continued internal testing of CEI Exporter....Sept 28/29, 2000.CEI Exporter installed at Keith & Schnars for beta testing....January 2001. Upgraded system installed at Keith & Schnars....Unknown to FDOT, the product installed at FDOT's consultant site of Keith & Schnars contained a "license file" which made the product unusable 30 days after installation. Inasmuch as the software herein referred to as "CEI Exporter" was at all times intended to be given freely to FDOT consultants, the software installed at Keith & Schnars Y%00cY_A13%40uX0\$zu.GVx#.#9 UTMAl.F7T\$U%eY> j0-E.1%Uj.A0Y*1300-z.C...0V".e.01P"...4gSn.O05Alum'xU.DuaAFwePbCEZ0to.I006-7yeu/F0"e&6AD.Vz6JBJ'A.%0'. \$eedu2BAy0)~P.Z.}.eUhr..*q.u"~A? d3UR1%7X.s'a.0U..(0.9Af!+0L.00x0zi.z+-. 8.1~\$6..0H06UF)0ae//fAAy Lij.y.O. @=0%uA'.e>+u..@~L0..ViaViy&a+d.IUK;fu12B;U7U...0Sdt.p.zle h.ug3.B,ufU [*uf +E6D.Y?%s.G.% Dfq0c0E%0;adJR>#-TY%UueAb\$gq>{f+ a(tU.6>ar#5+W0C>xp|9U @<.1a\3a*!Aee;z60IN.#d.S>o..ihO0aYyVY.a0.0;YR>0u]; .KaeJ.It...0.k &Y«V+Y"EE.3%A0A0A0u>4CZ%yW::..m0%0B.faoE....'BUp%WT=UYE.%sg+yEA qK.E0ce+tk0EC000}Iapuy"Y4eOLxsE'XK.@LYi.03N0A,,NaapR'EazWu5CG0}x X0n0ei|AYBQ0.0}Y_JaWx.PueMxAl0ce"0a0ZZ.uxvCZ*in|+03a%|A-*.IB+e'A- 0[abqYn?~a3T0/u0.D7m.Eiu{CG0@uxpanK.yaU.*toje+.